

Subject: new proposed schedule.
Date: Mon, 19 Mar 2018 10:39:31 -0500
From: Karin Johns <kjohns@riverside.il.us>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please do not change the local train currently departing Aurora at 6:22am (1230) that is scheduled to move to departing at 6:11am (1224).

I take the train daily from Aurora to Riverside and there are very few options for local trains to begin with. I really have no alternate but to drive if the train departs early as there is not another train for over 2 hours that makes these stops.

I understand that many people commute with the final destination, however there are many people that commute using intermediate stops. There are so few options currently with this route and making it earlier makes it VERY difficult for people starting work at 8 am or 9 am.

Thank you for listening,



Karin Johns

Finance Director

Village of Riverside
27 Riverside Rd
Riverside, IL 60546

P: 708.447.2700 x 232

F: 708.447.2704

kjohns@riverside.il.us

riverside.il.us

This e-mail transmission contains information from the Village of Riverside, which is confidential or privileged. The information is intended for the use of the addressed individual or entity. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this information is prohibited. If you have received this Email in error, please notify us by replying to the e-mail address or calling the sender at the phone number above.

This e-mail transmission contains information from the Village of Riverside, which is confidential or privileged. The information is intended for the use of the addressed individual or entity. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this information is prohibited. If you have received this Email in error, please notify us by replying to the e-mail address or calling the sender at the phone number above.

Subject: FW: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule
Date: Mon, 19 Mar 2018 10:40:23 -0500
From: <wrpayables@aol.com>
To: <BNSFservice2018@metrarr.com>

Gentlemen:

I am a current BNSF rider between Rt. 59 and Western Avenue. I have been riding Metra to work for 30+ years. Upon reviewing your proposed schedule, I find that I would no longer be able to ride Metra to and from work as the new schedule eliminates all outbound trains that I could take and 1 of the 2 inbound trains (basically eliminates 3 of the 4 trains that fall within the parameters of my work hours.) I presently take either train #1212 or 1230 for the inbound ride and train #1247 or train #1261 for the outbound return home. Your new schedule eliminates all rides home and one of the two inbound. As it is there are few trains that stop at Western Ave and this change would absolutely decimates this service.

I sincerely hope you DO NOT put this schedule into effect.

Cordially,

Anne Arndt

W-R Industries, Inc.
2303 W. 18th Street
Chicago, IL 60608
312-733-5200 or 800-345-6297
312-733-0446 FAX



Anne Arndt

From: Metra [mailto:servicealerts@metramail.com]
Sent: Monday, March 19, 2018 10:12 AM
To: wrpayables@aol.com
Subject: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule

.



Due to the implementation of the Positive Train Control (PTC) safety system, adjustments are needed to the BNSF Line schedule. Metra and BNSF Railway want your feedback about the proposal before the new schedule is finalized and implemented by June or July. The proposed new schedule and full details about why this is necessary and how you can provide feedback can be found [here](#).

This email was sent to: wrpayables@aol.com

This email was sent by: Metra
547 W. Jackson Boulevard
Chicago, IL 60661-5717 USA

We respect your right to privacy - [view our policy](#)

[Unsubscribe](#) if you no longer want to receive Metra Alert Email Notifications.

Please do not reply to this email as it was generated by an automated system.

If you have questions or comments, you may contact us at <https://metrarail.com/contact-us>

Subject: Express train around 4
Date: Mon, 19 Mar 2018 10:45:57 -0500
From: Amruta Kulkarni 7(1)(b)
To: BNSFservice2018@metrarr.com

Most of the people leave downtown at 4 to reach Naperville/ Aurora to pick up kids from day care on time

We would really appreciate if you can start one express to Naperville/ Aurora at 4 also

Thanks
Amruta

Subject: BNSF tentative train schedule change
Date: Mon, 19 Mar 2018 15:48:12 +0000
From: Steven Dziewinski 7(1)(b) [REDACTED]
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Subject: BNSF trains
Date: Mon, 19 Mar 2018 15:57:47 +0000
From: "Liotine, Susan" <sliotine@mortonsalt.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

We need more to have the trains arrive and leave when they say they will leave. Since the fares increased in February trains on the BNSF lines have been late frequently .

We also need to have more express trains to have the first stop at Lagrange.

Thanks!

*Sue Liotine
Distribution Analyst
Morton Salt, Inc. | A K+S Group Company
P: +1 312.807.2609 | W: MortonSalt.com
sliotine@mortonsalt.com
F:+1 312.807.2503*



Subject: BNSF Schedule Change
Date: Mon, 19 Mar 2018 11:02:09 -0500
From: John Cherone <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello, First I would like to thank you for allowing your riders to submit feedback regarding the schedule changes. I currently use the BNSF line and get on at 7:04am at Cicero to Union and the 4:48pm at Union to Cicero every weekday.

The current proposal removes the 7:04am train meaning I would have to get on at 6:31am or 7:17am which is a huge disrupt in my and my family's schedule. If the proposed schedule goes through, I would have to change my start time at work, which is almost impossible to do and it would also take me over an hour to get home as I currently work a 8:00-4:30 schedule. Omitting both of these trains is a huge disrupt for your riders.

I switched to Metra 5 years ago because of their fair increases, however, these years now show Metra tickets at higher prices than CTA and now that your rides are becoming longer, it's looking more likely that I'll need to go back to CTA to save time and money over the convenience and safety of Metra.

Thank you for your time,

John

Subject: New schedule
Date: Mon, 19 Mar 2018 16:05:13 +0000
From: Bill Kramer <wkramer@loeb.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As for feedback, I would ask, as I have for years, that the last morning express train from Downers Grove be pushed back to a later time. My ideal would be that train 1244 pick up at DG Main 8:15 am. The proposed schedule has the pick-up times being even earlier than before. The train 1258 get us to work too late.

The reason is that many of us drop our kids at school then head to the train. The schools will only allow us to drop the kids off so many minutes before school starts. As a result, the kids have to loiter around the school until the doors open.

Bill Kramer

Partner



321 North Clark Street, Suite 2300 | Chicago, IL 60654

Direct Dial: 312.464.3350 | Fax: 312.276.8616 | E-mail: wkramer@loeb.com

Los Angeles | New York | Chicago | Nashville | Washington, DC | Beijing | Hong Kong | www.loeb.com

CONFIDENTIALITY NOTICE: This e-mail transmission, and any documents, files or previous e-mail messages attached to it may contain confidential information that is legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in or attached to this transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify the sender. Please destroy the original transmission and its attachments without reading or saving in any manner. Thank you, Loeb & Loeb LLP.

Subject: BNSF Changes
Date: Mon, 19 Mar 2018 16:19:36 +0000
From: "Jain, Pradeep" <Pradeep.Jain@guggenheimpartners.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

In response to Morning Changes: None, earlier is fine.

In response to Afternoon changes: I go to Belmont. I am usually on 4:28 or 4:44 train.

- The new 4:17 is going to be hard to make. The 4:28 time was great! The new 4:42 departure should not be an issue. The 5:02 express now will include Rt 59 which is going to cause this train to be overly crowded. Is the train going to have more cars? Same then goes for 5:28 train.

RT 59 riders should ride with Naperville riders. DG Main, Belmont and Lisle should stay together because of the zone. It makes no sense to add a bunch of 59 people on a DG/Lisle train. It is going to overcrowd the train, just keep the Naperville train as long as possible.

Pradeep K Jain

This message and any attachment are confidential and may be privileged or otherwise protected from disclosure. If you are not the intended recipient, please telephone or email the sender and delete this message and any attachment from your system. If you are not the intended recipient you must not copy this message or attachment or disclose the contents to any other person.

Subject: BNSF new safety feedback
Date: Mon, 19 Mar 2018 16:48:22 +0000
From: "Bordignon, Jim" <Jim.Bordignon@bp.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I love the proposed schedule. I commute between Naperville and Chicago and the proposed schedule will really help. Please don't adjust it!

Thank you,
Jim

Subject: proposed weekday schedule revision
Date: Mon, 19 Mar 2018 12:39:27 -0500
From: Jeremy Barker 7(1)(b)
To: BNSFservice2018@metrarr.com

The biggest issue I see with the revision of the new proposed times would be the morning trains and the Pace bus schedules. I noticed the train I take, the 1212, has a new proposed departure time of 6:05, but the Pace schedule arrive time at the Route 59 station is 6:05.

Is any coordination being made with Pace?

Subject: Feedback on schedule
Date: Mon, 19 Mar 2018 18:21:33 +0000 (UTC)
From: Cathy Maloney <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello,

I have no objection to the revised schedule, however please note that trains eastbound from Riverside are consistently late after the morning rush. Can you please explain.

thank you,
Cathy Maloney

Subject: Proposed schedule change to BNSF
Date: Mon, 19 Mar 2018 19:40:47 +0000 (UTC)
From: Kathleen Misovic <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello,

I am emailing in regard to the proposed change to the BNSF schedule, specifically changes of train arrivals at the Congress Park station. The proposal to eliminate the 8:27 p.m. train and replace it with one that leaves at 8:41 will create a hardship for many people who need to get downtown and to their office by 9 a.m. Under the proposed schedule, trains will not arrive at union station until 8:59 a.m., which is too late for people working regular business hours.

The 8:27 a.m. train out of Congress Park is very popular and a lot of people will be negatively affected by the change. Please consider adding the Congress Park station to the #1250 train. This would get people at the Congress Park station to work on time.

Thank you,

Kathleen Misovic

7(1)(b)

Subject: BNSF proposed schedule changes
Date: Mon, 19 Mar 2018 14:30:05 -0500
From: Carlos Nava 7(1)(b)
To: BNSFservice2018@metrarr.com

Hello,

Sent from my iPhone

Subject: Proposed schedule changes
Date: Mon, 19 Mar 2018 20:33:32 +0000
From: "Concepcion, Joseph" <JConcepcion@mayerbrown.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Good Afternoon,

I recently came across the proposed schedule change for the **Congress Park** stop. Currently I take the 1256 train out of Congress park @ 8:27am. I see that this is one of the train that's is going to hurt a lot of parents / residents in the area. Metra needs to understand that Congress Park, and Brookfield stops are the only 2 park-n-ride locations for the following towns; LaGrange, LaGrange Park, Brookfield and Lyons. Most who take this train at the 8:27am time are working class parents. We (Parents) depend on this line to be on time. Currently it's the only train that gives the parents of the towns (LaGrange, LaGrange Park, Brookfield and Lyons) time to take their children to school, and still make the train to work on time. If the 1256 train changes to the proposed time of 8:41am you're not giving the parents/ residents a chance to get to work on time. All before and after school programs in the area are pretty much full to capacity. Please reconsider in making these changes

Joe R. Concepcion
Records Center Analyst
Mayer Brown LLP
[Tel:+1-312-701-7340](tel:+1-312-701-7340)
JConcepcion@mayerbrown.com
www.mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Subject: Proposed Schedule
Date: Mon, 19 Mar 2018 21:08:25 +0000
From: "Makropoulos, Vivian D." <VMakropoulos@mayerbrown.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I really like the new schedule. Adding a few more expresses, will alleviate the congestion on many trains to Naperville.

Vivian Makropoulos

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Subject: Schedule change
Date: Mon, 19 Mar 2018 16:37:44 -0500
From: Glenn Ansel <7(1)(b)>
To: BNSFservice2018@metrarr.com

Naperville station riders are now never the first stop on an outbound express but continue to be last on inbound. Not great for us. If combining with Lisle for outbound, why not also for inbound? We always get last choice of seats in the morning and now no longer benefit from direct express outbound.

Too much Time between the 6:13, 6:44 and 7:10....not enough trains in this nearly 1 hour window. Those 6:44 and 7:10 trains will be nightmares for Naperville riders.

Glenn

Subject: New BNSF Schedule
Date: Mon, 19 Mar 2018 21:42:26 +0000
From: STANLEY Jack <jack.stanley@sgcib.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I commute daily between Western Springs and Union Station. Ultimately I'll just deal with whatever the final schedule turns out to be. But I would strongly encourage you to avoid short turnaround times on your trains once they arrive at Union Station, as this leads to overly-congested platforms. For example, whenever I take the 1226 that arrives Chicago around 7:38, the train has to load and leave within about 10 minutes. The result is ~1,000 commuters attempting to disembark while several hundred are trying to enter the platform.

Thank you,

Jack Stanley
Vice-President
SG Americas Securities, LLC
440 S. LaSalle Street
Suite 2400
Chicago, IL 60605
312.762.1869 (office)
312.241.2961 (cell)

This message and any attachments (the "message") are confidential, intended solely for the addressee(s), and may contain legally privileged information. Any unauthorized use or dissemination is prohibited. E-mails are susceptible to alteration. Neither SOCIETE GENERALE nor any of its subsidiaries or affiliates shall be liable for the message if altered, changed or falsified. Please visit <http://sgasdisclosure.com> for important information regarding SG Americas Securities, LLC ("SGAS"). Please visit <http://swapdisclosure.sgcib.com> for important information regarding swap transactions with SOCIETE GENERALE.

Subject: West Hinsdale
Date: Mon, 19 Mar 2018 17:00:35 -0500
From: bconn73 <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I realize the schedule changes must be as enormous undertaking. That said I think once again the West Hinsdale stop is being unfairly reduced. The morning routes have some issues, but of particular concern is the afternoon schedule. Right now between 3 and 5:45 there are 6 trains with a 40 minute or less time from union to west hinsdale. Your proposal includes 2. You are it appears combining the 428 and 437 trains it appears, but still keeping the early stops not on 437 (i.e. Cicero) even though they already have multiple options including 402 which west hinsdale and others aren't on.

We pay more than the closer in cities and get less. Even for larger stops like Hinsdale the 40 minutes or less goes from 9 to 2 in that timeframe. There should be a lot more attention to grouping express trains by zone. Obviously you could pick off one or two A zone stops, but then express to zone D or C or E.

Sent from my Verizon LG Smartphone

Subject: Changes to BNSF schedule
Date: Mon, 19 Mar 2018 21:13:17 +0000
From: Kevin Barrett 7(1)(b) [REDACTED]
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Subject: Newly proposed schedule
Date: Mon, 19 Mar 2018 17:16:12 -0500
From: Elizabeth <7(1)(b)>
To: BNSFservice2018@metrarr.com

It sounds great to me. Change can be more fun than some think :)

Subject: Bnsf schedule revision
Date: Mon, 19 Mar 2018 22:35:13 +0000
From: Sara Spencer <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Subject: Proposed BNSF schedule changes
Date: Mon, 19 Mar 2018 22:51:34 +0000
From: Stanley Konrick 7(1)(b) [REDACTED]
To: BNSFservice2018@metrarr.com

The proposed service changes adversely influence my commute from Lisle, both morning and evening. I will be requesting home access and avoiding a commute altogether with these updates. (Normal commute 6:51a, 5:26p express, montly pass purchaser).

Thank you,

Subject: AM Brookfield to Union Gap
Date: Mon, 19 Mar 2018 17:54:22 -0500
From: Phil Barbera <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hello

Thanks for the opportunity to provide feedback.

An approximate 50 minute gap between morning rush trains remains between Brookfield and Chicago Union Station: departures of 7:00am and 7:50am from Brookfield.

Thanks again
Phil

Subject: Proposed schedule changes
Date: Mon, 19 Mar 2018 20:44:15 -0500
From: 7(1)(b)
To: BNSFservice2018@metrarr.com

There is way too big of a gap between 7:11 AM and 7:42 am leaving Clarendon Hills and getting to Union Station. There should be something in the middle like 7:20 or 7:25.

Sent from my iPhone

Subject: Feedback
Date: Tue, 20 Mar 2018 01:34:21 +0000
From: Mark Huffman <mhuffman@ncsbn.org>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please please please don't get rid of the 4:37 that stops at La Grange Stone Ave. This would really mess up my life.

Mark Huffman | Manager, Business Analysts & Project Management, Information Technology
| [312.525.3719](tel:312.525.3719) (D) | mhuffman@ncsbn.org
National Council of State Boards of Nursing (NCSBN) | 111 E. Wacker Drive, Suite 2900, Chicago, IL
60601-4277
[312.525.3600](tel:312.525.3600) (P) | [312.279.1032](tel:312.279.1032) (F) | www.ncsbn.org

Our Mission

The National Council of State Boards of Nursing (NCSBN) provides education, service, and research through collaborative leadership to promote evidence-based regulatory excellence for patient safety and public protection.

The information contained in this e-mail and any accompanying documents is intended for the sole use of the recipient to whom it is addressed, and may contain information that is privileged, confidential, and prohibited from disclosure under applicable law. If you are not the intended recipient, or authorized to receive this on behalf of the recipient, you are hereby notified that any review, use, disclosure, copying, or distribution is prohibited. If you are not the intended recipient(s), please contact the sender by e-mail and destroy all copies of the original message. The integrity and security of this message cannot be guaranteed on the Internet. Thank you.

Subject: New Schedule
Date: Tue, 20 Mar 2018 02:37:31 +0000
From: Mitchell Johnson <Mitchell.Johnson@ronin-capital.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As a long time Stone Avenue rider. I find the new schedule awful. The last 12 months I encountered more delays than I did the last 10 years combined.

Fix the trains first, then the schedule.

Mitch Johnson



Mitch Johnson, CPA | Accounting | Ronin Capital, LLC | 350 N Orleans, Suite 2N | Chicago, IL 60654-1600 |
312.244.5740 | mjohnson@ronin-capital.com

Subject: BNSF PTC Feedback
Date: Mon, 19 Mar 2018 10:23:58 -0500
From: Rund Daoud <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello,

I was looking over the new schedule and I do not agree with any of it. You are proposing to eliminate the 6:47 AM and 4:37PM trains which are both always PACKED with passengers. Especially at LaGrange Road which is one of the platforms with very high volumes of commuters. Completely eliminating these trains throws off hundreds of passengers work schedules. This proposed 4:23 train would mean commuters would have to leave work before 4pm if they are coming from farther north or south offices. Having been a rider for over 9 years, none of these implementations seem helpful. Trains are already packed as is with no seats open. Completely eliminating trains would mean that you have to double the length of the train and I doubt that was the plan on your end. I recommend reassessing your plan.

Thank you.
Rund Daoud

Rund Daoud
Project Engineer
TERRA Engineering, Ltd.

Subject: Schedule change at Stone Ave.
Date: Mon, 19 Mar 2018 15:45:38 +0000
From: "Burns, Ellen" <eburns@harrisassoc.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Stone Ave. in LaGrange is a very busy stop. I see that the proposed new schedule omits several trains from that location, both in the morning and the evening. Please allow train # 1240 to stop at Stone Ave. approx. 7:54. There is currently a train leaving about that time and it is a very popular train. Otherwise, there is 40 min. between the train that stops and 7:25 and the next train at 8:10. Many people need to be at work by 8:30. This will create extreme overcrowding on the 7:25 train

In the evening, to reach the Stone Ave. stop, there is 50 min between the train that leaves at 4:02 and 4:52. Please add Stone Ave to train # 1249. The train that currently leaves at 4:37 is very popular.

Thank you.

Ellen Burns | Manager, Facilities/Office Services | [HARRIS ASSOCIATES](#) | eburns@harrisassoc.com

111 South Wacker Drive, Suite 4600, Chicago, IL 60606

Telephone number: 312.646.3522

Important Notice: This electronic mail message and any attached files contain information intended for the exclusive use of the individual or entity to whom it is addressed and may contain information that is proprietary, privileged, confidential, and/or exempt from disclosure under applicable law. If you are not the intended recipient, you are hereby notified that any viewing, copying, disclosure, or distribution of this information may be subject to legal restriction or sanction. Please notify the sender, by electronic mail or telephone, of any unintended recipients and delete the original message without making any copies. This material should not be considered a solicitation to buy or an offer to sell any product or service to any person in any jurisdiction where such activity would be unlawful.

The Oakmark Funds are distributed by Harris Associates Securities L.P. Member FINRA. Before investing in any Oakmark Fund, you should carefully consider the Fund's investment objectives, risks, management fees and other expenses. This and other important information is contained in a Fund's prospectus and summary prospectus (oakmark.com/Literature--Forms/Prospectus.htm). Please read the prospectus and summary prospectus carefully before investing. For more information, please visit oakmark.com or call 1-800-OAKMARK (625-6275). Past performance is no guarantee of future performance. Portfolio holdings are subject to change without notice and are not intended as recommendations of individual stocks.

Subject: Stone Avenue stop
Date: Mon, 19 Mar 2018 15:50:50 +0000
From: "Zdenek, Connie" <czdenek@uic.edu>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I am strongly opposed to the morning schedule proposal. For those of us using Stone Avenue station, only 2 trains will run between 6:30 and 8 am and those trains are only 13 minutes apart. This creates a bottleneck at Stone Avenue station and will create overcrowding by reducing the number of trains between 7 and 8 am from 3 to 2.

Parking to take the train is extremely limited, and often only Stone Avenue has availability. Many of us drive to take the train. The new schedule will also mean that everyone as well as the high school students one block from the station will all be traveling in a very limited time frame. Service reductions with raised rates and frequent delays only encourage us to drive.

Please reconsider your morning schedule service to Stone Avenue station.

[Connie Zdenek](#)

Subject: Need an express train to route 59 from union station between 4 and 5 PM
Date: Mon, 19 Mar 2018 11:12:23 -0500
From: Sujana Reddy <7(1)(b)>
To: BNSFservice2018@metrarr.com

There is no express train between 4 and 5 for route 59 and Naperville. Adding an express train before the rush hours will ease the crowd and definitely help all the parents who need to pick their kids from daycare/aftercare before 6 P.M.

Sujana

Subject: Updated schedule
Date: Mon, 19 Mar 2018 16:16:20 +0000
From: DK DK <7(1)(b)>
To: BNSFservice2018@metrarr.com

To whom it may concern,

My question is will the Pace bus (plus bus) service to and from the train stations also modify to accommodate changes to current train schedule? Thanks

David

Subject: Feedback to proposed schedule changes
Date: Mon, 19 Mar 2018 11:22:29 -0500
From: Salzman Family 7(1)(b) [REDACTED]
To: BNSFservice2018@metrarr.com

Hello,

I would like to offer some feedback on the proposed new train schedule to the BNSF line going inbound. My daughter and quite a few others use the train to get to school in the morning. They take the current 6:54am out of Clarendon Hills to the Riverside Station. Where a Fenwick bus picks the kids up. The proposed schedule does not offer a Clarendon hills stop to Riverside so our children can no longer walk to the train in the morning to get to school. They would need to get a ride to a station a few stops down. There are no parking spots at the Hinsdale station and for working parents it is not easy to get our kids to the next stations down. I would encourage you to add a stop in Clarendon Hills for the number of regular school kids that need that ride in the morning.

Thank You,
Amy Salzman

Subject: Schedule change for BNSF re PTC
Date: Mon, 19 Mar 2018 18:21:32 +0000
From: "Gunderson, Claudia A." <cgunderson@mcguirewoods.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I ride the BNSF and board at the Fairview Station in Downers Grove. I always catch the 7:28 train to arrive at Union Station (supposed to be at 8:06 – today it was 8:13). This train will disappear with the new schedule. This will force me to catch a train at 7:03 in the morning – 25 minutes earlier than I do now. This is a huge inconvenience. The Fairview Station has barely any express trains as it is and now you are taking away the one train that makes it convenient for a large number of every day riders.

BNSF has riders over a barrel as it is the only way to get into Chicago so that we can keep our jobs. BNSF has raised the fares and is now in the process of making it even more inconvenient to get to work. I am strongly opposed to this new schedule.

Claudia Gunderson

Claudia A. Gunderson

Practice Assistant
McGuireWoods LLP
77 West Wacker Drive
Suite 4100
Chicago, IL 60601-1818
T: +1 312 750 3540
F: +1 312 849 3690
cgunderson@mcguirewoods.com
VCard | www.mcguirewoods.com



This e-mail from McGuireWoods may contain confidential or privileged information. If you are not the intended recipient, please advise by return e-mail and delete immediately without reading or

forwarding to others.

Subject: Concerns - Proposed BNSF schedule Revision
Date: Mon, 19 Mar 2018 18:43:12 +0000
From: "CAPPARELLI, TRACY L" 7(1)(b)
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I have a concern that there is no train coming out of Union Station to Stone Avenue between 4:02 and 4:52. That is almost an hour to wait for a train at rush hour. Why doesn't the 4:23 stop at Stone Avenue? Also, there is no express from Halsted to Lagrange as before.

It's critical to have another option between the 4:02 and 4:52 to go to Stone Avenue.

Thank you,

Tracy L. Capparelli

7(1)(b)

Subject: BNSF Proposed Train Schedule
Date: Mon, 19 Mar 2018 19:55:56 +0000
From: "Wilkinson, Gina" <GWilkinson@mayerbrown.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I have been a rider of the BNSF for 38 years and have never seen a "proposed" schedule like this one.

Are we to assume it is fair to think that we should have to wait 50 minutes during rush hour for a train?
I am in the AB district at Laverne/Berwyn, where you are proposing only two trains which are 50 minutes apart.

I feel very discriminated against, since we live so close we are punished for this?

We can't assume that the trains run "on time" as we all know they do not. This seems to be a very unfair and biased way of revising these schedules.

Please consider NOT doing this!

Gina

GINA WILKINSON

Legal Secretary to Stuart M. Litwin

Mayer Brown LLP

71 South Wacker Drive | Chicago, IL 60606

T: 312.701.7633/Fax: 312.701.7711 | gwilkinson@mayerbrown.com

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Subject: BNSF New Schedule - Respectfully Request Inbound Schedule Re-Consideration
Date: Mon, 19 Mar 2018 20:53:58 +0000
From: "Trendler, Dave" <David.Trendler@guggenheimpartners.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello Metra/BNSF Team,

The information provided on your recent correspondence surrounding PTC including the video was very helpful (thank you). After reviewing the Proposed Weekday Schedule Revisions I noticed a few positive changes to the outbound schedule. I believe the heaviest passenger load comes from Aurora, Rt. 59 & Naperville. It is a welcome relief to see a number of the trains leaving Union Station to express to (1) Lisle, Naperville & Aurora and separately to (2) Downers, Belmont and Route 59. Splitting up the passengers from Aurora, Route 59 & Naperville is extremely appealing as the Outbound (and Inbound) trains are frequently pushed past capacity. Standing room only is a common occurrence with congested stairwells, aisles and vestibules.

I would **respectfully ask if you would please also reconsider the Inbound schedule** similar to the changes proposed to the Outbound. Many of the Inbound, morning, express trains picking up passengers from Aurora, Route 59 and Naperville are also frequently packed beyond capacity. By the time the train reaches Naperville, seats from front to back are frequently already full. In the last year or two the engineer regularly pulls the train 3-5 cars past the end of the Naperville platform. I assume this is a direct result of passenger capacity issues. This, now, regular event (of pulling the locomotive and many passenger cars past the platform) creates even more congestion as large groups of passengers congregate to get onto the car closest to the end of the platform only to walk-through the next 3 cars (or more) that have been made inaccessible by the engineer.

Please consider having a few Inbound express trains match your outbound strategy by splitting up Aurora, Rt. 59 and Naperville. You are certainly best equipped to determine the passenger loads at each location, but a draft proposal may be to simply mirror your Outbound strategy on a number of the morning express routes (noted below):

- Inbound: Aurora, Naperville, Lisle
- Inbound: Route 59, Belmont, Downers Grove

Thank you for the opportunity to provide feedback,

Dave Trendler

Guggenheim Partners Investment Management, LLC

227 W. Monroe
Chicago, IL 60606

312 873 1492 office

David.Trendler@GuggenheimPartners.com

This message and any attachment are confidential and may be privileged or otherwise protected from disclosure. If you are not the intended recipient, please telephone or email the sender and delete this message and any attachment from your system. If you are not the intended recipient you must not copy this message or attachment or disclose the contents to any other person.

Subject: proposed changes in BNSF schedule
Date: Mon, 19 Mar 2018 21:04:30 +0000
From: "Vos, Peggy I" <peggy.i.vos@boeing.com>
To: "'BNSFservice2018@metrarr.com'" <BNSFservice2018@metrarr.com>

This now makes my commute longer and in the morning, earlier. This will cause me to have to lengthen my time away from home. I will not be able to leave from work earlier, so I will have to catch a train with a 10 minute longer ride. And I will have leave earlier in the morning. Why is there such a long gap between the 1204 and 1208 and then also between the 1212 and 1222?

I understand the safety aspect. It's unfortunate that the service will be compromised.

Peggy Vos

Subject: Service update
Date: Mon, 19 Mar 2018 22:04:22 +0000
From: Adam Wiklund <7(1)(b)>
To: bnsfservice2018@metrarr.com

Going from Clarendon Hills to Union station in the morning just got a lot tougher. It seems excessive for it to take the same amount of time as a non-stop train from Naperville. It'd be great to remove the added stops (western springs and la Grange)

Subject: Concern re proposed BNSF changes - train 1258
Date: Mon, 19 Mar 2018 22:24:29 +0000
From: Jen Kirby <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I drop my son at preschool and take train 1258 from Belmont at 8:13am, which gets me to my office just a few minutes after 9am. My boss is okay with being just a few minutes late a few days a week, but the proposed schedule change moves that train 10 minutes later to depart Belmont at 8:23am, arriving Union Station at 9:03am. That means I won't get to my office until 9:20am, later if the train is delayed. This isn't going to be acceptable to my manager, and I don't know how I'm going to accommodate preschool next year. I really don't know if I can keep my job downtown and my son in preschool (and daughter for the following two years). I know it's only a ten minute change, but it's the difference between being a few minutes late and completely missing a 9am meeting.

Please reconsider this specific change to train 1258 inbound.

The rest of the changes impacting my commute are only 1-2 minutes and not substantial.

Thanks,
Jennifer Kirby

Subject: Congress park morning commute
Date: Mon, 19 Mar 2018 17:42:20 -0500
From: christine connelly 7(1)(b)
To: bnsfservice2018@metrarr.com

Please revise the proposed BNSF schedule to include a time in between the 7:31 and 8:41, for anyone who doesnt work immediately adjacent to Union station there's no way to get to the office before 9:15 unless they take a 7:30 am train. Adding Congress park to the 1250 morning train would be ideal.

Subject: Outbound Train 1277
Date: Mon, 19 Mar 2018 23:15:38 +0000
From: Jessica Shelvik 7(1)(b)
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Why is the outbound 1277 train express to Naperville posted at 40 minutes (5:46 departure from CUS and 6:26 arrival in Naperville) when that trip is posted elsewhere as only 33 minutes? Is this possibly an error?

Thanks!
Jessica Shelvik--

~.~.~

"I live alone in my heaven,
In my love and in my song."

Friedrich Rückert

Subject: Proposed Schedule Change
Date: Mon, 19 Mar 2018 18:43:24 -0500
From: Christina Hernandez <7(1)(b)>
To: bnsfservice2018@metrarr.com

Good Evening,

I reviewed the proposed schedule change and want to say that this change will greatly effect my commute. I currently use the Metra daily and start my commute at the Cicero Station, the proposed schedule change will remove my morning train #1222 that arrives at Cicero at 7:06. I work long days and start at 7:30. I cannot arrive at 7:33 to downtown. The new schedule only gives me the option to take a 6:30 train and arrive at 6:47, which in my case is unreasonable. It removes the 30 minute train increments from 7-9am. Which is something that I truly enjoyed on my commute if I had to go in early. If this proposed schedule remains the same I will have to a find different way to commute to work - which is really unfortunate.

Thank,

Christina Hernandez

Subject: Not a fan of the revision
Date: Mon, 19 Mar 2018 19:06:17 -0500
From: Michael Cipriani <7(1)(b)>
To: BNSFservice2018@metrarr.com

I'm not a fan of the schedule revision. It forces me to take an earlier train, requiring me to drop my child off at early morning care. (Riverside 7:55 vs 8:15)

Considering increases, generally poor performance, delays etc, this is just leading me to drive more often.

Sent from my iPhone

Subject:

Date: Mon, 19 Mar 2018 19:13:00 -0500

From: Priscilla Pietruszewski 7(1)(b)

To: BNSFservice2018@metrarr.com

I have no problem with the proposed schedule. It looks good and hope it helps ease the commuter traffic.

Subject: Proposed BNSF schedule changes
Date: Mon, 19 Mar 2018 19:21:02 -0500
From: Valerie Decker 7(1)(b) >
To: BNSFservice2018@metrarr.com

Hello,

I currently take the 8:27 train from congress park in Brookfield Monday thru Friday. By changing this train to 8:41, that means I will no longer be able to make it to my office by 9am. I cannot take a train at Lagrange since there is limited parking and they are on a 1-year wait list for a spot and I do not live close enough to walk. I don't understand how Lagrange can have a train leave at 8:13 and 8:21 but neither of which stop at Congress Park. Taking the train at the Brookfield station does not have an express and the parking is not much better there either. There are several hundred people that rely on this station to get to work every morning and I'm not understanding how you cannot accommodate those getting to work in a reasonable time. Please rethink your proposed changes and how it affects the hundreds of customers you have and could potentially loose.

Thank you,

Valerie Decker

Sent from my iPhone

Subject: BNSF schedule revision
Date: Mon, 19 Mar 2018 20:35:09 -0400
From: Jim Raff 7(1)(b) [REDACTED]
To: bnsfservice2018@metrarr.com

I am registering my dislike of the new proposed BNSF schedule. I commute from Harlem Ave. The new schedule seems to cut service during rush hour. There are two trains inbound between 7:00 and 8:00. This change will make it more difficult to get to work when I need to. Moving from 7:49 to 7:59 means I will most likely be late to work.

The afternoon schedule is also problematic. There are no trains that leave between 4:30 and 5:00. The two trains that stop at Harlem immediately before 4:30, and immediately after 5:00 stop at almost every stop, which makes these trains slower.

Please provide better service than this. It seems like the B and C zones are bearing the brunt of this change in a negative way.

Subject: Comments on proposed BNSF schedule
Date: Mon, 19 Mar 2018 20:23:14 -0500
From: "dpaxt" <dpaxt7@itwasntus.com>
To: <bnsfservice2018@metrarr.com>

Hello and thank you for publishing the proposed BNSF schedule. I understand the need for the changes and was wondering if a small adjustment would be possible. There are fewer stops at Highlands and the 1216 that departs at 6:38am Inbound (Aurora to Chicago) is a popular boarding. The proposed schedule for 1216 train would leave the station 25 minutes earlier – not great in especially in the winter.

Instead, would it be possible to add one extra stop, to the proposed 1218 train, at Highlands 6:47am? This would be a happy compromise that would still get in about the same time as the current 1216 train.

Thank you,
Dave

Subject: Proposed svc feedback
Date: Mon, 19 Mar 2018 20:54:34 -0500
From: BJ Pichman 7(1)(b)
To: BNSFservice2018@metrarr.com

Hello,

I wanted to give feedback for the proposed schedule.

I travel to/from work Harlem > Union Station.

The morning train that I take to work is being delayed 8 mins (BN1244)
and the evening train that I take home is running 7 mins earlier (BN1263)

This is constricting my work day to the point where I will have to alter my route and extend my day at work. With two small children at home, this is far from ideal.

The current BN1263 outbound train leaves at 5:13. That is a reasonable time for an outbound train to leave as many folks get off work at 5pm and this allows for time to walk to the station and board the train in time. **Moving the time up to 5:06pm does not allow enough time for the people who get off at 5pm.**

I am pleading that the 5:13 not be moved to an earlier departure.

Sincerely,

Robert Pichman (Monthly Metra cardholder)

Subject: PTC on the BNSF
Date: Mon, 19 Mar 2018 20:55:36 -0500
From: Justin Cox <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello Metra,

I have been a regular BNSF train rider for 13+ years. Not only has the fares more than doubled since I moved to Chicago area, but the service has gotten slower with way more delays. The new PTC protocol will add more time to commutes and I am sure will require another rate hike. How about adding more trains into rush hour instead of just moving all train departures back. I truly feel Metra has such a monopoly and no interest in changing, but the prices and delays continue to increase. Whatever Metra can do to not affect commute times and keep a more consistent rush hour schedule would be greatly appreciated from all Metra riders. Will this PTC system really make us safer? Why is this being implemented? Due to pedestrian accidents?

Thanks. Justin Cox

--

Justin Cox
illustrate.com

7(1)(b)

Subject: BNSF Train schedule
Date: Mon, 19 Mar 2018 21:08:43 -0500
From: Jaclyn McNamara <7(1)(b)>
To: BNSFservice2018@metrarr.com

Dear BSNF,

I have viewed the recent train schedule changes and I have to say I am extremely disappointed.

My husband and I take the 7.37 from west Hinsdale everyday. The train is quite crowded and gets us to work on time.

I really hope and ask that you don't change this schedule.

Thanks,
Jaclyn McNamara

Subject: Revised Train Schedule Due to PTC Implementation
Date: Mon, 19 Mar 2018 15:24:54 +0000
From: "Lund, Taryn" <tlund@bgdchomes.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern,

I am in favor of the proposed schedule changes for the BNSF route due to the implementation of the PTC safety system.

Thank you,

Taryn Lund

Senior Project Manager at [BGD&C Homes](#)
875 N. Michigan Ave. Ste. 1314, Chicago, IL 60611
O: 312.255.8300 | C: 219.614.8363



Please consider the environment before printing this e-mail - rather than printing out, faxing or mailing, scans and emails are the preferred way to correspond to reduce the amount of paper and resources used in this transaction.

Subject: Proposed new schedule
Date: Mon, 19 Mar 2018 15:49:04 +0000
From: "Wilson, Kristy M." <KWilson@jenner.com>
To: "'BNSFservice2018@metrarr.com'" <BNSFservice2018@metrarr.com>

It is bad enough that Metra has issues constantly, however not going to complain about that as it is a great form of transportation for passengers working in the city. Do you really think the schedule for the Naperville stop is acceptable? I think you need another look and maybe more input before changing this part of it. I agree breaking up Aurora, Route 59 and Naperville but in the morning is more the issue than the evening.

Kristy M. Wilson

Legal Assistant

Jenner & Block LLP

353 N. Clark Street, Chicago, IL 60654-3456 | jenner.com

+1 312 840 7276 | TEL

+1 312 527 0484 | FAX

KWilson@jenner.com

[Download V-Card](#)

CONFIDENTIALITY WARNING: This email may contain privileged or confidential information and is for the sole use of the intended recipient(s). Any unauthorized use or disclosure of this communication is prohibited. If you believe that you have received this email in error, please notify the sender immediately and delete it from your system.

Subject: feedback on new schedule
Date: Mon, 19 Mar 2018 15:17:49 +0000
From: Jennifer Delgado <jeg3@ntrs.com>
To: "'BNSFservice2018@metrarr.com"' <BNSFservice2018@metrarr.com>

I use the train from Naperville to the city daily and the revised schedule looks just fine to me. I tend to go in early (6:45am) and leave early-ish (always before 5pm), so it's great to see there are still a good number of express trains. Thanks!



Jennifer E. Delgado

Senior Vice President | Chief Administrative Officer | Global Fund Services - Americas
50 South La Salle Street, B-9, Chicago, Illinois 60603 USA
+1 312-557-7367 | M +1 312-714-4600 | jeg3@ntrs.com

CONFIDENTIALITY NOTICE: This communication is confidential, may be privileged and is meant only for the intended recipient. If you are not the intended recipient, please notify the sender ASAP and delete this message from your system.

NTAC:3NS-20



Subject: feedback re: proposed schedule
Date: Mon, 19 Mar 2018 15:54:27 +0000
From: "Monica L. Martella" <swain@chapman.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

It is a shame that you feel the need to eliminate express trains from Clarendon Hills in the morning and adding additional stops. One of the perks of living on this line is the option for many expresses. It seems that now you have to live in Downers or Naperville to benefit. After 26 years of riding the rails, this saddens me. Also bothered that you are eliminating a 6:22 option but making it easier again for those farther out.

Monica L. Martella | Administrative Assistant
Chapman and Cutler LLP<<http://www.chapman.com>>
111 West Monroe Street | Chicago, IL 60603
Direct: 312.827.4717<tel:3128274717>
swain@chapman.com<<mailto:swain@chapman.com>>

Please consider the Environment before printing this email.

Chapman and Cutler LLP is an Illinois limited liability partnership that has elected to be governed by the Illinois Uniform Partnership Act (1997).

NOTICE OF CONFIDENTIALITY: The information contained in this email transmission is confidential information which may contain information that is legally privileged and exempt from disclosure under applicable law. The information is intended solely for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or taking of any action in reliance on the contents of this email transmission is strictly prohibited. If you have received this email transmission in error, please notify us immediately by telephone to arrange for the return of the original transmission to us.

This email has been scanned for email related threats and delivered safely by Mimecast.
For more information please visit <http://www.mimecast.com>

Subject: BNSF proposed schedule change
Date: Mon, 19 Mar 2018 15:57:33 +0000
From: Erica Cerda-Ticknor 7(1)(b)
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Changing the current 4:53 train from Union Station to LaGrange Rd will not allow me to pick up my children from daycare and kindergarten prior to closing. I take the train from Union Station to Lagrange Rd and rely on that train to get me home with enough time. Adding additional stops to it will no longer allow for that. I unfortunately can not change my work schedule without losing my job and can't pick my kids up later than closing time at the schools. If that train ride was going to be longer I think the departure time should also have been moved up a few minutes earlier then to accommodate that.

Working parents who use childcare depend on consistent train schedules. It is bad enough the number of times a year we pay for Uber due to switch issues in order to get to our kids. Ticket prices go up every year and it is hard to see the benefits on the BNSF line.

Thank you,
Erica Ticknor

Subject: Schedule feedback
Date: Mon, 19 Mar 2018 16:16:39 +0000
From: Julie Alcala <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Wanted to offer feedback on the proposed schedule changes. I take the train from Hinsdale to union station. Currently we have 3 express options during the morning rush hour (6:50, 7:40 and 8:00). This new schedule takes two of those away. These express trains are one of the reasons we moved to Hinsdale as the commute is short and easy. Now I will have to take the 7:14 and leave my house 25 minutes earlier for a commute that is almost double in time due to all the stops. Taking away 2 good rush hour options seems excessive!

Subject: New safety system prompts revision of BNSF schedule - FEEDBACK.
Date: Mon, 19 Mar 2018 16:15:53 +0000
From: "Pinheiro, Patrick" <patrick.pinheiro@chi.frb.org>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

PERSONAL/NONWORK // EXTERNAL

BNSF Officer/Analyst/Personnel,

I really like the new schedule! In fact I think you may consider making it permanent! You guys did a fantastic job on this one! Well done!

<https://metrarrail.com/about-metra/newsroom/new-safety-system-prompts-revision-bnsf-schedule>

Thank you,



Patrick Pinheiro

Central Bank Services Specialist | System Project Specialist Unit

Federal Reserve Bank of Chicago

230 South LaSalle Street

Chicago, Illinois 60604

(o):312-322-5604 | (m):312-339-0330

Patrick.pinheiro@chi.frb.org

This e-mail message, including attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

Subject: Schedule changes
Date: Mon, 19 Mar 2018 11:21:52 -0500
From: Linda Aurrichio 7(1)(b) [REDACTED]
To: BNSFservice2018@metrarr.com

I have taken the BNSF for over 40 years. The past few years, service has severely deteriorated. Constant mechanical problems and switch problems are issues that need to be addressed instead of changing schedules and making it more difficult to commuters to reach their destinations in a timely fashion. Many will likely have to change their work schedules or arrive at their destinations later. Metra and BNSF keeps giving less while continuing to raise fares.

Commuters really don't have a voice in the schedule changes. I believe that the decision has already been made.

Subject: Feedback on train schedule
Date: Mon, 19 Mar 2018 11:24:44 -0500
From: Jori Fuller <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hi,

I noticed there are significantly less express trains to Naperville available in the evening rush hour. I think some additional trains should be added.

Thank you,
Jori Fuller

Subject: PTC feedback
Date: Mon, 19 Mar 2018 11:41:54 -0500
From: Sara Hartz <sara_hartz@equitylifestyle.com>
To: BNSFservice2018@metrarr.com

The morning schedule from Route 59 to Chicago is great. The return schedule from Union to Route 59 is not good, I feel like it's lacking. According to this, I have to leave work before 5pm to catch the 5.02 to get to Route 59, otherwise I have to wait until the 5.28 train which does not arrive until 6.15pm. I feel like there needs to be something in between which could be taken care of if the proposed 5.20pm train stops at Route 59. As of right now it looks to only be stopping at Naperville as its last stop.

Thank you.

Subject: Proposed new schedule
Date: Mon, 19 Mar 2018 11:53:33 -0500 (CDT)
From: RICHARD Piggott 7(1)(b)
To: BNSFservice2018@metrarr.com

I reviewed the schedule and have only one concern. Please do not increase the number of trains skipping Stone Ave. station. (By this I am referring to trains that stop at LaGrange Rd and Western Springs, but not Stone Ave.)

It is a popular station with a lot of parking available, and walking to/from LaGrange Road is problematic in inclement weather.

Personally, I (and at least a few other commuter's I've observed) would like it if the 1200 train from Aurora to Union, stopped at Stone Ave. as well. This is especially true as that train's arrive at LaGrange Road has been moved up to 5:01 (from 5:14.)

Richard Piggott

A long-time (27 yr) Stone Ave. commuter, who would take the 1200 train more often, if he didn't have to walk to LaGrange Rd. to take it.

Subject: This is a test
Date: Mon, 19 Mar 2018 11:46:00 -0500
From: Cathy Haley <chaley@riverside.il.us>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please confirm receipt.



CATHY HALEY
Executive Secretary | FOIA Officer | Village Clerk
Village of Riverside
27 Riverside Rd
Riverside, IL 60546
P: 708.447.2700 x 254
F: 708.447.2704
chaley@riverside.il.us
riverside.il.us

This e-mail transmission contains information from the Village of Riverside, which is confidential or privileged. The information is intended for the use of the addressed individual or entity. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this information is prohibited. If you have received this Email in error, please notify us by replying to the e-mail address or calling the sender at the phone number above.

This e-mail transmission contains information from the Village of Riverside, which is confidential or privileged. The information is intended for the use of the addressed individual or entity. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this information is prohibited. If you have received this Email in error, please notify us by replying to the e-mail address or calling the sender at the phone number above.

Subject: Revised schedule
Date: Mon, 19 Mar 2018 17:05:47 +0000 (UTC)
From: Kara Smith <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello,

In regards to feedback on the new schedule, this is less than ideal for the Hollywood stop. By taking away the 4:48 and replacing it with the 5:06, this will now be a scramble to pick up my children after school by 6:00. 4:23 is too early to leave. If you change to this, **please** include Hollywood in the 4:52 train! Lots of parents take it in the neighborhood.

Thanks in advance,

Kara- Hollywood station resident

Subject: Schedule Change
Date: Mon, 19 Mar 2018 16:34:49 +0000
From: "Koney, Eileen" <Eileen.Koney@ssa.gov>
To: "'BNSFservice2018@metrarr.com'" <BNSFservice2018@metrarr.com>
Cc: "Koney, Eileen" <Eileen.Koney@ssa.gov>

Most of the schedule changes involve a few minutes difference; however the Inbound train from Aurora to Chicago train 1204 involves a 14 minute change? That seems excessive for so early in the morning. A 5-7 minute change would be more appropriate.

Thanks,

[Eileen M. Koney](#)

Subject: BNSF Proposed Schedule Revision
Date: Mon, 19 Mar 2018 17:24:24 +0000
From: "Mills-Gallan, Stephanie L." <smillsgallan@littler.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I am writing with feedback on the proposed schedule revisions to the BNSF schedule this summer.

The changes in time adjustments in the evening commute will make it difficult for me to sustain train membership. I am very disappointed to see the elimination of the 4:37 partial express train, which allows me to reach Brookfield by 5:00 p.m. The move from 5:13 to 5:06 p.m. in the evening also makes it very difficult on parents who need to be home by 6:00 p.m. day care pick up – you will be requiring them to leave the office earlier – well before 5:00 – in order to make the train on time. Now, there is no possible way that an individual who works downtown can leave work at 5:00 p.m. and make it home for a 6:00 p.m. day care pickup.

In the mornings, the lack of an express from Congress Park between 7:31 and 8:41 is unacceptable. If the 8:26 train needed to be adjusted, it should have been moved earlier, to keep similar time gaps between train departures. Otherwise, that train is essentially unusable for anyone who needs to arrive to work by 9:00 a.m. There are zero departures from Congress Park that get you to Union Station for a 9:00 a.m. work start time.

The trip times between Brookfield and Union Station all seem longer and make it less beneficial for a train versus driving commute.

Thank you for your consideration. I hope that I am not forced to discontinue Metra use this summer due to schedule changes.

Stephanie Mills-Gallan, Attorney At Law

312.795.3279 direct 312.275.7871 fax smillsgallan@littler.com
321 North Clark Street, Suite 1000 | Chicago, IL 60654

Littler | littler.com
Employment & Labor Law Solutions Worldwide

This email may contain confidential and privileged material for the sole use of the intended recipient(s). Any review, use, distribution or disclosure by others is strictly prohibited. If you are not the intended recipient (or authorized to receive for the recipient), please contact the sender by reply email and delete all copies of this message.

Littler Mendelson, P.C. is part of the international legal practice Littler Global, which operates worldwide through a number of separate legal entities. Please visit www.littler.com for more information.

Subject: Proposed Change BNSF Train Schedule
Date: Mon, 19 Mar 2018 12:18:02 -0500
From: Tom Salzman <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello,

The changes to the train schedule that are proposed would affect a number of high school riders going to school. Specifically eliminating the 655AM train stop at Clarendon Hills would require these students to pick up the train at Westmont or Hinsdale. I request that you keep this stop in the new schedule. Thank you.

Sincerely,

Tom Salzman

Subject: New Proposed Schedule
Date: Mon, 19 Mar 2018 17:46:37 +0000
From: "Moore, Beth A." <BAMoore@mayerbrown.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

It is about time that riders who pay for H zone get more of an express train on the outbound – at least to Naperville as first stop – instead of having to suffer the Main Street express when zones F & G (even though more crowded, they pay less) get the benefit of more direct express trains. While I understand this isn't being done to please any H riders, I think the overall change will be welcomed.

Please don't make any changes to this proposed schedule. It works for me.

Beth

This email and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Subject: Proposed Changes
Date: Mon, 19 Mar 2018 18:02:09 +0000
From: Michael Jeffords <mjeffords@DHLLC.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The proposed schedule changes are not acceptable, in particular the morning trains.

I get on the train in Clarendon Hills.

Currently, there are 3 different trains that I can ride with minimal stops (1 or 2) where I would board in the 7 or 8 o'clock hours and still get downtown prior to 9:00 am.

Under the proposed schedule, there are 0 such trains. This is not an acceptable change.

It is absolutely not appropriate to have a single train that runs more or less express (1 or 2 stops) during the morning rush. This train does not even get downtown until 9:03 – again not acceptable.

Please reconsider the morning commute schedule so as to retain more options for “express” trains that get into downtown prior to 9:00. Having 4 stops is not express. Increasing the number of stops from 2 to 4 while also pushing those trains departure times to earlier and earlier is also not acceptable.

This just does not work.

Michael J. Jeffords, CPA | Director
Davis & Hosfield Consulting LLC
20 North Wacker Drive, Suite 2150
Chicago, IL 60606
D 312.506.1514 | [CV](#) | mjeffords@dhllc.com

This e-mail message, including any attachments, is intended solely for the named addressees, and may contain confidential or legally privileged information. If you are not a named addressee on this message, or if this message was inadvertently addressed to you, please immediately notify me by reply e-mail and then delete the message. Thank you.

Subject: Re: Updated schedule
Date: Mon, 19 Mar 2018 18:02:57 +0000
From: DK DK <7(1)(b)>
To: BNSF Service2018 <BNSFService2018@metrarr.com>

Not a specific train but I along with many rely heavily on Pace to transport us to and from the stations in Naperville. They time their routes to align with your schedule. Just want to make sure they adjust as the departure to the city train appears to be 5mins earlier. Thanks.

On Mon, Mar 19, 2018, 1:00 PM BNSF Service2018 <BNSFService2018@metrarr.com> wrote:

Thanks for your comment. We have been sending Pace updates of our draft schedule as it has been developed. We anticipate that they will make tweaks to their service to match the new train times. Is there a train in particular you are concerned about?

From: DK DK <7(1)(b)>
Sent: Monday, March 19, 2018 11:16 AM
To: BNSF Service2018
Subject: Updated schedule

To whom it may concern,

My question is will the Pace bus (plus bus) service to and from the train stations also modify to accommodate changes to current train schedule? Thanks

David

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more [Click Here](#).

Subject: congress park stop
Date: Mon, 19 Mar 2018 14:37:59 -0500
From: Anita Gray <7(1)(b)>
To: bnsfservice2018@metrarr.com

Please do not decrease stops at Congress Park. I would like to see more stops not less. Thanks, Anita Gray

Subject: New Schedule Comment
Date: Mon, 19 Mar 2018 20:27:23 +0000
From: M Heartson 7(1)(b) >
To: BNSFservice2018@metrarr.com

Good afternoon,

Thanks for all ya'll do. Riding the Metra is great! No complaints. Thanks for implementing new safety measures. I really appreciate your forward thinking. The new schedule is even better for my commute. All the best.

Micah Heartson

Subject: BNSF Proposed Changes
Date: Mon, 19 Mar 2018 20:32:54 +0000
From: "McKinniss, Dana" <Dana.McKinniss@stryker.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I am strongly against these proposed changes as they negatively affect riders at Westmont, Clarendon Hills and Hinsdale. There are already not enough options for riders in these communities and now you are adding additional stops at La Grange and Western Springs, prolonging the commute that is already always delayed. Train number 1258 is already a late departure but arrives in Chicago prior to 9am, something that is important for commuters – now this train, which many parents ride after dropping kids off to school arrives in the city after 9am, which is highly undesirable; especially considering that this train is never on time to begin with.

I propose that Metra eliminate stops at Western Springs and La Grange road for train number 1250, as it is today. Riders in these communities should have options other than the 1218 and 1258 trains that express from Hinsdale. Riders in the Western Springs/ LaGrange area would have SIX trains expressing after their communities – and I propose that the time of train 1258 not be pushed back 12 minutes.

Dana McKinniss

Lead Analyst
Stryker Performance Solutions
350 North Orleans, 650S
Chicago, IL 60654
O: 312-809-3544
C: 630-991-0119
Dana.McKinniss@stryker.com

Subject: Schedule changes
Date: Mon, 19 Mar 2018 19:55:58 +0000 (UTC)
From: William Blouin <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Given Western Springs is paying the same D fare as Hinsdale, why does the Hinsdale express trains not stop at Western Springs in both directions? You are adding additional B stops to the former "express train" that departs Western Springs currently at 6:38 am as opposed to adding Western Springs to the Hinsdale express trains that run express from Hinsdale into the city and out from the city.

Subject: Stone Ave Station
Date: Mon, 19 Mar 2018 16:25:16 -0500
From: Home <7(1)(b)>
To: bnsfservice2018@metrarr.com

Can you please include Stone Ave on the outbound 4:23 pm train. With out that train, there is a large time gap for Stone Avenue commuters during the beginning of rush hour. Hopefully other Stone Ave commuters will feel the same way. Thank you for your consideration.

Jim DiMonte

Sent from my iPhone

Subject: BNSF Schedule 5:04 pm
Date: Mon, 19 Mar 2018 22:19:04 +0000
From: Kevin McBee <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hi,

I would like to voice my opinion and say that I think we need to keep the 5:04 pm. I commute with friends on both trains so by getting rid of these trains would be inconvenient.

Some of the new proposed times are convenient.

A really convenient train would be a direct route to aurora with no stops.

Thank you.

-Kevin M

Subject: Service changes
Date: Mon, 19 Mar 2018 18:25:40 -0500
From: Robert Johnson 7(1)(b)
To: BNSFservice2018@metrarr.com

LaGrange Stone Ave would experience significant limitations in service, and ultimately reduction in inbound/outbound choices, that would likely cause me to change my commuting choices long term. Many, many people use this stop for easy access to/from the city. WHY would you consider this as an option?

I DO NOT recommend you change the ability for commuters to utilize this on/off at LaGrange Stone Ave. Keep it the same as LaGrange Road options for inbound/outbound commute. Thank you

Sent from my iPhone

Subject: BNSF schedule changes disdain
Date: Mon, 19 Mar 2018 23:50:07 +0000
From: "Little, Jenna" <Jenna.Little@nm.org>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To whom it may concern,

I am writing to you to voice the concerns and complete disdain of Metra from a collective of veteran Metra riders.

Regular customers such as myself, put a substantial portion of our paycheck into metra. We have to live with the unreasonable rates of ticket increases each year while continuing to put up with outdated equipment, poorly cleaned cars with 2 week old puke encased in your seats, poor employee engagement - with rude conductors, countless operational errors which lead to delays. All the money collected is misappropriated into Amtrak or station renovations we never see. Now, you want us, the BNSF riders, to sit quietly while you change our train schedules?! We are one the busiet lines and you are in effect eliminating trains. Akin to operating trains on time, we need to get to work to punch in on time. While you may not think 3 or 5 minutes isn't much, many of us link our transportation. The cta has better operational estimates.

I am sure you don't care about my personal satisfaction with your company, I can tell you that your proposal will lead to further declines in customer satisfaction and loss of revenue. I will shout my disfavor for your changes, and your company on every public forum I can, relentlessly.

When will you take into account your passengers needs? I have more faith in the corrupt Trump administration than I have for Metra. At the end of the day, you work for us. We don't work for you and you need to consider those affected. You will have to listen to us, when we stop paying premium rates for subpar service.

Regards,
Jenna Little

This message and any included attachments are intended only for the addressee. The information contained in this message is confidential and may constitute proprietary or non-public information under international, federal, or state laws. Unauthorized forwarding, printing, copying, distribution, or use of such information is strictly prohibited and may be unlawful. If you are not the addressee, please promptly delete this message and notify the sender of the delivery error by e-mail.

Subject: BNSF proposed schedule
Date: Mon, 19 Mar 2018 20:21:59 -0500
From: Kim Rozhon <7(1)(b)>
To: BNSFservice2018@metrarr.com

There needs to be another train that departs near the 8:00 am time frame from Naperville. Currently, many commuters who are dropping kids off to school or making sure they are on the school bus before boarding a train to the city are catching the train that departs Naperville at 8:00 am. This train is overcrowded on most days with people standing in the aisles, vestibules, and two people on each set of stairs. It also takes a long time to load and unload this train. The 7:42 departure is a tad bit early with school bus traffic and the 8:20 departure causes an arrival into Union Station after 9:00 am. If you could fit in an 7:50 or an 8:10 in addition to the trains currently proposed, it may solve the overcrowding issues.

Sent from my iPhone

Subject: Congress Park stop
Date: Tue, 20 Mar 2018 01:21:38 +0000 (GMT)
From: Dustin Hamilton <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hi there Metra/BNSF... I'm Dustin Hamilton, a homeowner in 7(1)(b) who lives only a 1.5-block walk from the Congress Park station. It's part of the reason for the home's purchase, and it's made life incredibly better by allowing me to more swiftly get from work downtown back to home to see my family.

Seeing my family is why I'm writing today, regarding the proposed schedule changes. I see that Congress Park is getting reduced in the number of trains, in addition to the times changing.

I can't complain too much about the morning - I always am on the 6:49, and while changing to the 6:35 is annoying, it's isn't a huge deal unto itself. The impact of the change, though, is significant... my kids get up at 6:30a and at least with the 6:49 train I was able to see them - even if only for a few minutes - before heading into work.

On the way home, time with my family is also being impacted. Every weekday I take the 4:48 train from Union to Congress Park, which is great since it gets me home about 5:20... with my kids going to bed at 7:00p each night, I get nearly two full hours to hang out with them... keep in mind I didn't see them much - only for a few minutes - that morning. Well the 4:48 train goes away in the new schedule and with there being no possible way for me to make the 3:53p train, the next one isn't until... 5:15. The impact of the train from Chicago to Congress Park is that since the train leaves ~25 minutes later, it also of course gets me home later... keep in mind **I only get to see my two daughters for about 1h 40m** anyhow... and this proposed schedule change means that is **reduced to 1h 20m**. That 20 minutes may not sound like much to you reading this - but it's impactful when it's the *only* time I see my daughters during the workweek.

Further, I'm concerned that Congress Park may be eventually closed... it does have a good ridership from what I can tell, but I'm concerned that this is the first step in it going away. Please don't have that happen... it would impact so many in this community.

Thank you for hearing me out - please think of the impact this will have on those using the Congress Park station... please.

7(1)(b)

Subject: New proposed schedule
Date: Tue, 20 Mar 2018 02:31:18 +0000
From: Laura Ciresi Starr <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Please keep Congress Park stop on train #1250 in the revised schedules. Waiting until 8:41 will make many regular riders unable to drop their children at school and still get to work downtown on time. This is a very important train that will impact many riders at the Congress Park location. I urge you to consider adjusting the 1250 schedule. Thank you for your attention to this matter.

Laura Starr, monthly pass BNSF rider and Congress Park neighborhood resident

Subject: BNSF service changes
Date: Mon, 19 Mar 2018 15:43:19 +0000
From: rebecca swayze 7(1)(b) >
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The new system sounds like a great step forward for Metra. I just wanted to voice my concerns about the new proposed schedules, however.

With the new schedule, there are only 2 local trains leaving Union between 5 and 6pm, where there used to be 3. I really think this will overcrowd the two trains, as there are A LOT of passengers debarking at Laverne, Berwyn, Harlem Ave and Riverside. Those of us in this zone have no other choice but the local, so you won't be spreading out these passengers to other trains, you'll merely be corralling us in Union and packing the trains.

Thanks,
Rebecca

Subject: Proposed BNSF schedule change
Date: Mon, 19 Mar 2018 11:05:25 -0500
From: Kelly Burton <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello,

I would really like to see the weekday 7:00 AM train at Downers Grove Main Street continue vs the proposed 7:13 AM. Need to arrive downtown at Union Station by 7:30 AM.

Thanks,
Kelly Burton

Subject: So We're Paying More for Yet Less...
Date: Mon, 19 Mar 2018 11:18:53 -0500 (CDT)
From: KATHERINE O'BRIEN <7(1)(b)>
To: BNSFservice2018@metrarr.com

May I just say how terrible the service is on the BNSF these days?

I am 7(1)(c) --I rely on Metra to get to my 7(1)(c) at Northwestern in Streeterville.

It has become SO BAD AND UNRELIABLE that when I have 7(1)(c) -- as I do every three months to see if my 7(1)(c) is working--I have resorted to booking a hotel room the night before and staying downtown...because I can't deal with the stress of not knowing if I will make my appointment. 7(1)(c) waits for no one---it's not like canceling your teeth cleaning.

Even this isn't fool proof...the last time the train taking me downtown the NIGHT BEFORE was late....

In terms of my regular monthly appointments, I always ensure myself a two-train cushion--because if rely on the train getting there on the stated time, I may well be late.

I honestly think Uber will be a better option for me.

You know what well and truly sucks---I KNOW NO ONE AT METRA GIVES A DAMN.....

Not helping is the non-Metra employees who actually staff the ticket offices who are assumed to be METRA employees...and they NEVER HAVE ANY ACTUAL INFORMATION REGARDING DELAYS....NEVER!!!!!! Could you not set up a Messenger thread? I mean could it BE that difficult???

The guy on Twitter endless mocking you (On The METRA) is a better source of information! Bonus: He is hilarious.

In case this isn't clear:

YOU SUCK!!!!!!

There is no way to get an actual Metra executive on the phone and NO ONE EVER RESPONDS TO A SUBMITTED COMPLAINT.....NEVER....

What greedy cowards you are. I hope the low level clerical person assigned to actually read this complaint will print this out and post it on the employee bulletin board.

I have 7(1)(c) --ie the 7(1)(c)
There's no cure for 7(1)(c) ...It is chronic, progressive and ultimately fatal....

...on the bright side, riding Metra BNSF is making my life seem so much
l....o....n....g....e....r.....because it really does take forever to get anywhere.

Godspeed,

Katherine O'Brien

Subject: Proposed PTC BNSF Revised Schedule
Date: Mon, 19 Mar 2018 11:45:10 -0500
From: Stephan Upshaw <supshaw@eqr.com>
To: BNSFservice2018@metrarr.com

Makes a lot of sense and I actually prefer the new schedule over the current schedule. Steve Upshaw

Stephan L. Upshaw
Vice President - Risk Management
Two N. Riverside Plaza, Suite 400, Chicago, IL 60606
(p) 312/928-1208 (f) 312/526-0611

supshaw@eqr.com

EquityResidential.com | *live remarkably*

Subject: proposed schedule
Date: Mon, 19 Mar 2018 17:11:55 +0000 (UTC)
From: Jane Fiedler <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

In the proposed schedule there is nothing that leaves Riverside for Chicago between 7:06 and 7:55 am, I think that is awful considering we pay for C zone tickets and Harlem pays for B tickets, we should get something for that extra zone fee.

Jane S. Fiedler

7(1)(b)

A large black rectangular redaction box covers the signature block, obscuring the name and contact information of Jane S. Fiedler.

Subject: New BNSF Schedule
Date: Mon, 19 Mar 2018 17:55:57 +0000
From: "Toth, Nicholas" <Nicholas.Toth@cmegroup.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I am not happy about the new inbound schedule for the BNSF. I board at Stone Ave every morning. Currently I take the train that departs that station at 7:55. With these changes that train will not exist and I will have to take a train that is a half an hour earlier or 15 minutes later. Those are both pretty big changes. Any way there could be a train that stops at Stone Ave within those 45 minutes so there isn't a huge gap between trains?

I would consider walking to Western Springs but that is a different zone so then my pass would cost more.

Thanks

Nicholas Toth
Manager Pricing & Valuation

T +1 312 634 8864
C +1 312 618 9795
Nicholas.Toth@cmegroup.com

CME Group
20 South Wacker Drive
Chicago, Illinois 60606
www.cmegroup.com

NOTICE: This message, and any attachments, are for the intended recipient(s) only, may contain information that is privileged, confidential and/or proprietary and subject to important terms and conditions available at [E-Communication Disclaimer](#). If you are not the intended recipient, please delete this message. CME Group and its subsidiaries reserve the right to monitor all email communications that occur on CME Group information systems.