

**Subject:** feedback re: PTC schedule changes  
**Date:** Mon, 19 Mar 2018 14:07:45 -0500  
**From:** sauersings 7(1)(b) [REDACTED]  
**To:** BNSFservice2018@metrarr.com

Hello,

My name is Laura Sauer, and I commute from Brookfield to Union station Monday-Friday for work. My work is about a mile walk from Union Station. I normally take the 8:12 am train which gets into Union with enough time for me to walk to work and arrive by 9:00 am. I am not the only person who takes this train and has a hefty walk--I see a LOT of people from my train walking far past the Union Station area.

I am really upset about this proposed change, because it means the only option I have is to take a train 25 minutes earlier than normal (which is a LOT of time in the morning) or be 10-15 minutes late to work.

I strongly oppose this change, as it very much *takes away the convenience of my commute, which I pay quite a bit of money for*. I moved to Brookfield to be close to the Metra for the 8:12 am train. It may seem like taking a train that's 7 minutes later or 30 minutes earlier wouldn't be that much of an adjustment, but it's the difference between having an extra 30 minutes in the morning to be with your kids, or getting to work on time versus 10-15 minutes late.

PLEASE consider keeping the train that originates at Brookfield at 8:12 the same!!

Sincerely,  
Laura Sauer

--

Laura Sauer

Audience Development Coordinator & Content Editor  
Chicago Symphony Orchestra

[sauerl@csso.org](mailto:sauerl@csso.org)

office: 312-294-3340  
cell: 630-235-6388

**Subject:** Schedule Adjustment  
**Date:** Mon, 19 Mar 2018 14:32:31 -0500  
**From:** Greg Dabkey <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hello,

I would like an outbound option to Congress Park to arrive between 430 and 5pm. This option seems to have been removed from the current schedule.

Thanks,

Greg

**Subject:** Congress Station New Proposed Time Change  
**Date:** Mon, 19 Mar 2018 19:38:18 +0000  
**From:** Sandra Irwin <sirwin@HABITAT.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please do not change time to Congress Station will not allow enough time to get to work in Chicago.  
Please keep times as is

8:27am

**Sandra Irwin**

Assistant to Sheila Byrne and Market Rate Property Management



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**Subject:** Proposed Schedule Changes: Inbound Aurora to Chicago 1208, 1212,1222 Train  
**Date:** Mon, 19 Mar 2018 19:10:51 +0000  
**From:** Alfred Cao <ACao@NFA.Futures.Org>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello BNSF,

I understand the difficulties to create schedule that will work for everyone but I do want to point out the time spacing of the trainings for the proposed inbound 1208, 1212, 1222 express trains.

#### EXISTING SCHEDULES

The currently spacing for trains 1208, 1210 and 1220 are 17 minutes and 25 minutes respectively

#### PROPOSED SCHEDULES

With new proposed schedules and new train numbers 1208, 1212 and 1222, the spacing are 9 minutes and 30 minutes.

I believe this will lead to significant crowding on the 1222 train and underutilization of the 1212 train.

Please adjust proposed training 1212 so closer to the original 1210 train.

Thanks,

**Alfred Cao**  
Information Systems  
National Futures Association  
300 South Riverside Plaza, Suite 1800  
Chicago, IL 60606  
T: 312.781.7879

**Subject:** Schedule revision comments  
**Date:** Mon, 19 Mar 2018 20:47:11 +0000  
**From:** Katie Dowling <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Please keep the 7:54 train from Stone Ave to Union. This is a popular train & stop - and a long gap between 7:25 and 8:10 with no trains if you remove it.

Thank you,  
Katie Dowling

**Subject:** Revised schedule train 1249  
**Date:** Mon, 19 Mar 2018 21:13:22 +0000  
**From:** Mirjana Solujic 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

Id like to express my negative opinion on the modification of the 1249 train from a 437pm departure to 423pm.

**Subject:** Eliminating trains  
**Date:** Mon, 19 Mar 2018 21:38:34 +0000  
**From:** "htmccullough@htscott.us" <htmccullough@htscott.us>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

You are removing 1 train inbound train during the morning rush from the Lisle stop and one from the outbound schedule as well. These are always full with standing room. How does this impact the customer lpad and safety?

Also, you are basically adding 15 minutes to my commute which now makes driving rational again. What impact does the schedule change have on revenue?

Best regards,  
Helen T. McCullough

7(1)(b)

Sent via the Samsung Galaxy S7 edge, an AT&T 4G LTE smartphone

**Subject:** Congress Park BNSF Schedule  
**Date:** Mon, 19 Mar 2018 16:44:35 -0500  
**From:** John Hanna <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

I personally feel that the BNSF needs to seriously remodel the Congress Park Metra Station, bringing it more in line with what was done at the Cicero station a few years ago. With the future development potential that currently exists just South of the Congress Park stop, Metra desperately needs to improve the existing station. It is, by far the WORST looking and most under-maintained station that exists on the BNSF line.

Thank you,  
John Hanna



**Subject:** Feedback to proposed schedule changes  
**Date:** Mon, 19 Mar 2018 23:53:57 +0000 (UTC)  
**From:** rhonda ziemba <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello Customer Service Representative,

After reviewing the time table, I determined my morning commute on the 1252 train (aurora to chicago) will not impact by the time change.

The train home- 1261 will be very difficult. As it is I struggle to make it to the 513pm train on time. The new proposed time of 506pm will mean that I need to leave work early everyday to get this train home.

The next available train would be the 536pm train, getting me to my station at 6pm.

I propose instead of a 506pm leaving time, that 510pm would be a more reasonable time for the train to leave

The 506 time is just to early.

Thank you.

Rhonda

7(1)(b)

Rhonda Ziemba

7(1)(b)

**Subject:** Proposed schedule changes on BNSF  
**Date:** Mon, 19 Mar 2018 20:25:53 -0500  
**From:** "B. Burke" <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

The proposed schedule changes are TERRIBLE for those of us in LaGrange and Western Springs. You add 4-5 minutes on the so-called "express" rush-hour trains, both in-bound and out-bound. I always took train 1216 that departed W.S. at 6:41 and arrived 26 mins. later. Now that train would depart W.S. at 6:26 and arrive 35 mins. later at 7:01. Most other trains have similar lengthened travel times. You've added stops at Riverside and Berwyn to our fastest trains. This is what is causing the extra travel time, not flipping trains.

DO NOT IMPLEMENT THIS PROPOSED SCHEDULE.

Bill Burke

7(1)(b)

**Subject:** BNSF proposed weekday schedule (Cicero)  
**Date:** Tue, 20 Mar 2018 01:50:44 +0000  
**From:** Silmar Ramirez 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Dear Sir or Madam,

I'm am very concerned and disappointed at the new proposed schedule that seems to impact Cicero the most. These new times are not ideal for business people. There needs to be a train that arrives downtown around 7:20 am. There also needs to be a train that departs Union Station at around 4:45pm. I start my workday at 7:30am and leave work at 4:30 pm. The new proposed times would create undue hardship.

Concerned rider

**Subject:** Proposed Schedule Change - Problems for West Hinsdale AM departures  
**Date:** Mon, 19 Mar 2018 21:36:06 -0500  
**From:** beth w <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

To whom it may concern--

I commute daily from the West Hinsdale stop. The proposed schedule will cause significant problems for those of us who use the stop to travel downtown on the current Train 1237 schedule, and need to arrive in Chicago at around 8:00 (as is currently possible). Effectively, the proposed schedule causes a massive 45 minute departure gap during the busiest morning rush-hour time between trains 1226 and 1240. By way of comparison, this gap is presently only 30 minutes in the current actual schedule. The proposed schedule effectively makes it impossible to arrive in Chicago anywhere near 8:00 am for those who board at West Hinsdale.

If train 1240 of the proposed schedule cannot lose other earlier stops to reduce the gap between itself and the 1226 train, I would strongly urge you to add the West Hinsdale stop to one of the many express trains traveling past West Hinsdale during the proposed massive gap period to help those of us who need to get to Chicago closer to 8:00 am, and to make the gap between trains during this key period more reasonable. Perhaps add a West Hinsdale stop to the proposed 1230 or 1234 trains.

I have no particular concerns or complaints about the return schedule from Union station to West Hinsdale.

I'm happy to talk further about this if you'd like to discuss how the proposal (or any variation of it) might affect West Hinsdale commuters.

Thanks

Rob



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**Subject:** Proposed Schedule  
**Date:** Mon, 19 Mar 2018 22:26:47 -0500  
**From:** cnapoles <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Please note that I ride on BNSF train #1240 every weekday to get to work downtown. It appears that the proposed new schedule would eliminate my stop at Stone Ave in La Grange for that train. I am writing to request that you reconsider for the following reasons:

- The resulting gap in time between morning trains at Stone Ave would be about 45 minutes which is a large gap for the morning Rush Hour.
- The 7:55am stop at Stone Ave is an extremely popular stop with many commuters boarding the BNSF line at that time. The number of commuters that board the train at that time actually fills most of the cars at Stone Avenue
- For those of us parents dropping off high school students the 7:25 a.m. stop is not an option.
- If the assumption is that passengers can just board at the downtown LaGrange stop the parking situation makes it almost impossible to shift all of those commuters over to the La Grange station in the morning. In addition that downtown LaGrange stop is already extremely congested even with the stop being made at Stone Avenue.

Thank you for taking the time to collect our feedback. As a regular commuter I hope that you take into consideration this input.

Regards,  
Christina Napoles

Sent from my T-Mobile 4G LTE Device

**Subject:** Proposed Schedule Changes  
**Date:** Mon, 19 Mar 2018 15:21:18 +0000  
**From:** Kristi McEneaney <kmceneaney@gcmlp.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As a rider for over 18 years, I am very disappointed to see the decrease in number of express trains to Rt. 59 in the evening. There is only one left that makes the "Naperville / Rt. 59" run. The others all now make two stops prior to Rt. 59, adding a significant amount of time, and also taking away the best "times".

This is enough to make me consider driving daily rather than taking the train.

Very disappointing.

**Kristi McEneaney**  
Assistant Vice President, Finance  
**GCM Grosvenor**  
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**Subject:** Proposed 2018 Schedule Changes  
**Date:** Mon, 19 Mar 2018 10:29:39 -0500  
**From:** Shannon Vidmont <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hi,

This schedule change would completely shift my daily schedule. I currently take the 649a express train from Congress Park and return on the 437p (limited stops) to Brookfield. These trains are quite busy for these stations due to their shortened run time. Many young professionals with small children are now in Brookfield and more are moving in, and express or limited stop trains are very important to us. Additionally, I and many of my friends work modified schedules (early to early) in order to get home early to our small kids. This change in schedule would completely throw off my day and make it very difficult to have as much time with my kids at the end of each day while still maintaining my work schedule. Please consider keeping express trains to/from the major Brookfield stops during and just before rush hour.

Thanks,  
Shannon

**Subject:** BNSF PTC new schedule  
**Date:** Mon, 19 Mar 2018 15:36:39 +0000  
**From:** Silvana Peconio <SPeconio@oldrepublicpro.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Dear Metra/BNSF, I have been commuting out of the LaVergne Station for over 20 years. I have seen the number of commuters, out of this particular station, grow tremendously. Even though we have grown in number of commuters Metra does not treat the LaVergne Station Stop as an important stop. For years I have called our station the "Orphan" Station because it seems that we are the first stop to be chosen, to be "ignored" when an emergency happens, express trains just pass us by, so then we have no choice but to get on an overcrowded, no seat available train to Union Station. We have been trying to get Metra/BNSF to include LaVergne on the 12:30 train from Union Station for years but now we are getting less and less options for the LaVergne Stop. We pay a hefty price (\$124.00 B Zone) for being on the train the least amount of time, the last thing we need is to have fewer trains make stops in Berwyn (LaVergne Station). I do not have a problem paying the price as long as I get the service hours needed to get to and from work every day. Now I look on the adjusted/proposed new train schedule and most importantly my 2:34 and 4:48 trains will be eliminated. I get off work at either 2:00 or 4:25 I get to the station by 2:15 or 4:40 so according to your new schedule I will have to wait until 3:18 or 5:06 to get home, that is not fair.

The LaVergne Stop is a profitable one for Metra/BNSF, please reconsider eliminating us from your schedule.

Thank you,

Silvana Peconio  
Underwriting Assistant

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**Subject:** New Proposed Train Schedule  
**Date:** Mon, 19 Mar 2018 15:52:10 +0000  
**From:** "Frerk, Kay" <kfrerk@vela-ins.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Thank you for the opportunity to comment.

There are a few deletions of stops at Stone Avenue in the inbound schedule, the 1240 and the 1250. The 1240 is a critical stop forcing a delayed start to work in the city. It would be great to get the 1240 back on the schedule for Stone Ave.

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**Kay Frerk, FCAS, MAAA**  
**Senior Vice President & Chief Actuary**

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**Subject:** New proposed schedule change feedback  
**Date:** Mon, 19 Mar 2018 11:28:39 -0500  
**From:** Jennifer Hong <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Dear Metra!

Currently, I take an inbound train at Stone Ave at 7:55am which gets me into the office at 8:30am. I noticed that only train near this time is either 7:25am or 8:10am.

Please reconsider your schedule and add a train near original 7:55am time. I see a train stopping at Western Springs at 7:52 and la Grange road at 7:57am, perhaps make this train stop at Stone ave as well. Currently, I walk to the Stone Ave train station so driving and parking at Western Spring or la Grange to catch this other train is not an option unfortunately. With a 6 year old school schedule and my inflexible work hours this proposal will impact our family tremendously. Please reconsider your proposed schedule for many riders that ride 7:55am train from Stone Ave.

Thank you!

-Jennifer

Sent from my iPhone

**Subject:** Feedback on new schedules  
**Date:** Mon, 19 Mar 2018 17:21:04 +0000  
**From:** "Metcalf, Andrew" <andrew.metcalf@accenture.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Overall, I see a few changes that will significantly affect the attractiveness of riding Metra.

- 1) Early Morning commute out of Downers Grove. There is an express train leaving DG at 7:34 AM then the next one at 7:58, a 24 minute interval. Currently these trains are at 7:40 and 8:01, a 21 minute interval. This is a reduction in service by elongating intervals between trains.
- 2) Evening commute. Express training leaving 5:02, then 5:28, a 26 minute interval. Currently these run at 5:04, then 5:26. A 22 minute interval. This is a reduction in service by elongating intervals between trains.

It feels very dishonest to make changes like this under the banner of PTC. Both of these changes will increase crowding on the Main St runs and make finding a seat even harder.

Thank you for removing the stops @ Western & Cicero on the 4:28. I never understood why those existed.

**Andrew Metcalfe**  
**Accenture Technology**  
161 N. Clark St  
Chicago, IL 60601  
M:312.961.3093

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**Subject:** Impact on Pace Bus Service  
**Date:** Mon, 19 Mar 2018 17:57:51 +0000  
**From:** "Minniti, Joseph - FNS" <JOSEPH.MINNITI@fns.usda.gov>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

No information provided on the impact the changes will have on the PACE Bus Service. Is PACE modifying its schedule? Thanks.

Joseph Minniti | Deputy Director | Retailer Operations Division | ROS |  
USDA – FNS | 312-886-5307 | 312-617-9904 | [Joseph.Minniti@fns.usda.gov](mailto:Joseph.Minniti@fns.usda.gov)

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**Subject:** schedule comments  
**Date:** Mon, 19 Mar 2018 13:13:44 -0500  
**From:** Tom McCarthy <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

My daily commute is the inbound at congress park 1216 @ 6:49, outbound on the 1253 @ 5:17 (leaving union @ 4:48)

I don't mind the change for the 1216 to be 6:35 , though I'll probably change to the 1226 and just go to work half an hour later since it looks like I'll also have to be on the outbound 5:15 from Union and leave work half an hour later as well.

I don't understand why the 1255 wouldn't stop at congress park though. Currently the 1253 is packed with a lot of people going to congress park, all those people will have to shift to the proposed 1265. I think you need a train stopping at congress park around 4:45. So either the 1245, 1249 or the 1255 even

Tom McCarthy

-daily rider since 2011

**Subject:** BNSF schedule  
**Date:** Mon, 19 Mar 2018 18:20:03 +0000  
**From:** Jennifer Schack 7(1)(b) [REDACTED]  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

**Subject:** Concerns over Proposed BNSF schedule  
**Date:** Mon, 19 Mar 2018 13:55:30 -0500  
**From:** Lisa Kapsa <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

It appears you have added a lot of stops on what was the 4:53pm (now the 4:52pm) outbound train from union station. This adds a lot of time to my commute. Also you have reduced the trains that stop at Stone Ave outbound at rush hour. There are no options between 4:02 and 4:52. Almost an hour wait between trains at that time? That's ridiculous for such a busy station.

Sincerely,  
Lisa Kapsa

Sent from my iPhone



**Subject:** New Schedule  
**Date:** Mon, 19 Mar 2018 14:25:22 -0500  
**From:** Katy Roessler <kroessler@eiredirect.com>  
**To:** BNSFservice2018@metrarr.com

I am strongly opposed to the new schedule, specifically how it affects Stone Ave Station. The schedule creates a huge gap from 725 to 810 which is basically everyone needing to get to work by 8 or 830. The 810 is going to be too late for an 830 start. So one train for all those people. Parking is in high demand so many people purchase spots well in advance specifically for Stone Ave Station so the La Grange Rd Station will be very far from where we are parked.

Please reconsider the scheduled, There needs to be a train at Stone Ave midway between the 725 and 810.

Thank you,

Katy Roessler

**Subject:** Proposed Weekday Schedule Revision  
**Date:** Mon, 19 Mar 2018 20:27:42 +0000  
**From:** Michael Brandon Pill <MBP2@ntrs.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

NTAC:4UC-11Dear Metra,

I have put up with the rising prices coupled with the diminishing service and on time rates, however your new proposed schedule takes away all my morning trains. I catch a train from Clarendon Hills and with the new proposed schedule I would no longer be able to get to work on time unless I decide to take a train far earlier than I am used to. I would like to understand the thinking here, why are we getting rid of all the trains that express after Hinsdale?

Thanks,  
Mike

**Subject:** New Train schedule and questions  
**Date:** Mon, 19 Mar 2018 20:06:22 +0000  
**From:** "Fergle, Jeffrey" <jfergle@luc.edu>  
**To:** "'BNSFservice2018@metrarr.com'" <BNSFservice2018@metrarr.com>

Thanks for sending out the new schedule so that we can check it out and give our thoughts.  
I've been riding for 20 yrs and enjoy being able to take this particular way home.

I have a few questions on the outbound in the afternoon:

I get the 1247 train at 4:17 handling all the farther stops, but making the new 4:23 is a tough one to take.

Also, the splitting of the old 4:37(1251) and 1253 doesn't make sense to me.

Why not leave the 4:37(old 1251)- and make the 1253 the same as the 1247?

I can't imagine that you would need to split the stations that you hit on the 1247 for rider ship. Perhaps I'm wrong in that thinking

But it just makes it harder for me, as a passenger to make the new 1249(4:23pm) train. If I miss it, then I'm waiting to 4:57pm.

I'm getting off/on at the Westmont station, so I get the toe headed step child feel when looking at the schedule. Possibly because BNSF hits downers and LaGrange more often than anything in between.

I do take the weekend and am pleased no changes there. I come down with the family and pretty much know and like the scheduling for weekends.

Again, thanks for listening and allowing me input to the new schedule. I do think the safety revisions are awesome for Metra, just wish the state and fed would push more monies your way to make it right the first time.

Sincerely,  
Jeff Fergle  
Toe-headed Westmont guy

**Subject:** Congress Park Stops  
**Date:** Mon, 19 Mar 2018 16:52:11 -0500  
**From:** number6832 <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hello,

As a Metra customer who lives near the Congress Park stop I'm not very happy with the proposed elimination of one of the already very few stops at Congress Park on the BNSF line. Now you have almost 2 hours in between Congress Park Stops in the afternoon.

This could easily be fixed by adding another Congress Park stop on the 1249 or 1255 trains.

Thank you for your time,

Jonathan Cline

Sent via the Samsung Galaxy S8, an AT&T 4G LTE smartphone

**Subject:** Proposed Schedule Change  
**Date:** Tue, 20 Mar 2018 02:18:24 +0000  
**From:** Ken Berezewski <7(1)(b)>  
**To:** "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I commute between Union Station and Harlem. The proposed changes decrease service and substantially extend the time between trains. For example, an almost one hour gap in service during morning rush hour. Honestly it's unacceptable to me.

Ken Berezewski

**Subject:** 2018 Train Schedule Changes  
**Date:** Mon, 19 Mar 2018 13:33:43 +0000  
**From:** Brian Hosty 7(1)(b) >  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Who it may concern.

Right now there is a train that leaves Clarendon Hills at 734, I do not see it on the revised schedule.

Do not remove this train from schedule.

Sincerely, Brian Hosty

Phone number 7(1)(b)

Sent from my Verizon Wireless 4G LTE smartphone

**Subject:** Proposed changes to service to Highlands  
**Date:** Mon, 19 Mar 2018 14:13:21 +0000  
**From:** "Moffat, Bruce" <Bmoffat@transitchicago.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please consider having trains 1245 or 1247 make the Highlands stop westbound in the PM rush instead of train 1255. The time between train 1255 and the next earlier train is on the order of an hour and a half, while the next train is only about 20 minutes behind. For me it is a longer wait at Union Station since I get off work at 3:30 and would have nearly 90 minutes to kill.

Sincerely,  
Bruce Moffat

**Subject:** Feedback on Proposed Schedule Change  
**Date:** Mon, 19 Mar 2018 10:24:08 -0500  
**From:** Natalie Marjancik <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Please keep the schedule so that there's a train that stops at Hinsdale or Highlands between 7:30 am and 7:40 am and that gets to Union Station by around 8:00 am. There are a number of people that live in this area that have workdays or meetings that start at around 8:30 am but that can't take a train that leaves much before 7:30 am because they have to drop kids off at school, etc. Given those dynamics, the revised schedule doesn't allow enough time to get from the train station to work places in time for an 8:30 am start to the day, and, as a result, will force people to have to find non-train modes of transportation.



**Subject:** GREAT New Schedule!  
**Date:** Mon, 19 Mar 2018 15:32:40 +0000  
**From:** "Antognoli, Anthony E." <aantognoli@hinshawlaw.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Thank you for the proposed new schedule for BNSF. I've thought for many years that a Lisle/Naperville train made more sense than the DG Main/Belmont/Lisle train. I hope you adopt the proposed new schedule in full. Thanks again!

**Anthony E. Antognoli**

Hinshaw & Culbertson LLP

222 N. LaSalle Street, Suite 300, Chicago, IL, 60601

Tel: 312-704-3031 | Fax: 312-704-3001

[aantognoli@hinshawlaw.com](mailto:aantognoli@hinshawlaw.com) | [hinshawlaw.com](http://hinshawlaw.com)



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**Subject:** BNSF proposed changes  
**Date:** Mon, 19 Mar 2018 10:36:12 -0500  
**From:** Vijay Thota <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

I welcome the proposed schedule changes to the busiest Metra line as a daily commuter on this line and also commend Metra for impending PTC.

Regards,  
Vijay

**Subject:** Proposed Revisions to Schedule  
**Date:** Mon, 19 Mar 2018 16:19:17 +0000  
**From:** Beverly Nemec <BNemec@masudafunai.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern,

I have been a Metra rider since 1985. I have seen many, many schedule changes and most have not affected me. Unfortunately, this one will impact me on a daily basis.

I take the BNSF out of Stone Avenue (7:32 a.m.). I can deal with the new proposed departure of 7:25 a.m. Although most of the changes in the past 32 years have been only one or two minutes. This change is 7 minutes earlier.

My biggest concern is changing the 5:17 p.m. to the 5:15 p.m., which doesn't seem like a big deal (2 minutes) but when you are walking from Lake and LaSalle and desperately trying to make the train and dodging many, many of the passengers who seem like they have all day to catch their trains, it is a BIG deal to me. I usually have only less than one minute leeway before I jump on the first car and we take off. Please reconsider changing this train to an earlier departure.

In summary, I will have to take an earlier morning train and be at my office much earlier than I want to be and at night (and especially in the Winter) I will need to stay at the office longer in order not to get to the station too early and wait with the vagrants for the 5:41 p.m. departure. Why wasn't this train time (5:41) moved up by 2 to 7 minutes????

Please consider these changes carefully. I thank you in advance for your consideration.

Beverly Nemec

**Subject:** Schedule revision  
**Date:** Mon, 19 Mar 2018 11:31:27 -0500  
**From:** Denise Rittenhouse <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

I think the morning schedule should be moved back 15 minutes. A rush hour train the arrives at Union Station at 9:00 is useless to customers. It has to arrive no later than 8:50.

Sent from my iPhone

**Subject:** BNSF  
**Date:** Mon, 19 Mar 2018 11:02:43 -0500  
**From:** 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

I board the BNSF train at Congress Park daily. To not have stop between 3:53 and 5:35 in the evening is ridiculous. I pay over \$150.00 a month to commute. Waiting over an hour and a half to get to my stop is a waist of money and time. A train needs to stop at the CP station in the 4pm hour this is the start of rush hour.

Thank you  
K. Simmons a concerned commuter

*Sent from my Verizon LG Smartphone*

**Subject:** Congress Park Morning Train  
**Date:** Mon, 19 Mar 2018 12:28:06 -0500  
**From:** Alan Radevski 7(1)(b)  
**To:** bnsfservice2018@metrarr.com

I'm not even sure if this e-mail will make a difference. You've likely made up your mind and are moving forward. It's like the town halls you set up when increasing fare's. You schedule it at a time you know nobody will show up but you'd just increase the price anyways.

Things are good in Congress Park. Station needs updating but people walk there everyday. You start messing with times you risk getting less ridership. Don't do that. People need this station open.

At some point, Metra needs a win. The people who ride daily, hate you. How about you make a positive change for once by not doing anything. You'll get far more better press than doing something which actually always hurts you.

**Subject:** PTC feedback  
**Date:** Mon, 19 Mar 2018 17:35:35 +0000  
**From:** Mana Kalina <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I understand the changes and the necessity for the changes. My only complaint is I will have to get up at 2:45am rather than 3am. That's life!

**Subject:** Comment on BNSF Schedule change  
**Date:** Mon, 19 Mar 2018 13:10:02 -0500  
**From:** Sherry Kamke <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

The proposed change effectively eliminates an outbound option (5:13) at night that many commuters rely on. This will adversely impact my travel options. It seems like the local BNSF trains get low priority treatment. This seems like another example of that.

Sherry

Sent from my iPhone



**Subject:** Proposed change to BNSF schedule (Congress Park station)  
**Date:** Mon, 19 Mar 2018 13:12:48 -0500  
**From:** A Tibbs <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

Please do not implement the proposed change for BNSF trains out of the Congress Park station in Brookfield. Changing the 8:27am train to 8:41 will prevent many people from getting to Union Station and then to their employers in the loop in a timely fashion. For many parents in the area, the 8:27 allows them to get children to school/buses and then to the train, still able to make it to their offices/workplaces by 9am.

I would recommend holding a community meeting to understand the impact and perspective of the community near Congress Park station.

Thank you for your consideration.

Amy Tibbs

7(1)(b)

7(1)(b)

**Subject:** BNSF PTC Related Schedule Changes  
**Date:** Mon, 19 Mar 2018 18:37:14 +0000 (UTC)  
**From:** Matthew Carlyle 7(1)(b) [REDACTED]  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Many BNSF Train 1200 riders attempt to connect with CTA Bus 151 serving the Loop and North Side office areas distant from Chicago Union Station. CTA Bus 151 runs are few and far between departing the Union Station Transportation Center at 5:00 AM; 5:18 AM; & 5:36 AM on Weekdays Northbound. Consideration should be given to having the first inbound BNSF Train arrival before 5:18 AM to allow for CTA Bus Connection. We have suffered both METRA as well as CTA Fare Increases in 2018 and coordination between the schedules would be desirable. Does the RTA play a role in such coordination, or should they, on an ongoing basis? Please note that the connection involves a walk and either a stair climb or waiting for 1 available elevator if it is in service.

**Subject:** Schedule Change  
**Date:** Mon, 19 Mar 2018 18:48:46 +0000  
**From:** Jay Rock <JRock@rfclaw.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As a resident of Clarendon Hills, I strongly disagree with the change in the schedule. I understand the need for safety but the new schedule drops one of the trains from the morning schedule and adds additional stops to every single morning train (other than the new 6:39 train), thereby creating a longer commute – regardless of what time train I choose to ride to the city. Therefore, I would suggest that there should be at least one – if not two – additional options for trains in the morning that run express from Hinsdale (as the current schedule has four - *i.e.*, 6:44, 7:34, 7:54 and 8:25 trains).

Thank you for your consideration.

Best regards,

John J. Rock  
Rock Fusco & Connelly, LLC  
321 N. Clark Street, Suite 2200  
Chicago, Illinois 60654  
312.494.1000 (p) | 312.494.1001 (f)  
[jrock@rfclaw.com](mailto:jrock@rfclaw.com) | <http://www.rfclaw.com>



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**Subject:** Proposed changes to BNSF  
**Date:** Mon, 19 Mar 2018 18:53:29 +0000  
**From:** Nicole M Mladic <n-mladic@northwestern.edu>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello,

I am a daily Metra user who travels between the Riverside station and Union Station (Chicago). I see that your new proposed schedule has no trains departing from Riverside between 7:06 and 7:55 am. Currently we have a 7:11 and a 7:51 (the 7:51 used to be a 7:49) – 40 minutes with no trains during the heaviest morning commuting time. I object to this change. We need better, more frequent service to Riverside; many downtown workers start at 8:30 and neither of these options are ideal for us. A 7:55 train means we all get pushed to later busses that can't get us to our offices on time, and therefore, many of us will now have to leave almost 40 minutes earlier. Additionally, the 5:13 train is being pushed back to 5:06. And we no longer have any Riverside customer service at the station. At this rate, it makes me question why I pay \$159.50 a month when service has been steadily decreasing and we have no improvements and very little service.

Nicole

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Nicole Mladic  
Executive Director of Communications  
Northwestern University  
Feinberg School of Medicine

312.503.2314 office  
n-mladic@northwestern.edu<mailto:n-mladic@northwestern.edu>  
feinberg.northwestern.edu

[id:image001.png@01D3AFE6.5D4D4400]

**Subject:** Feedback on new BNSF Schedule  
**Date:** Mon, 19 Mar 2018 14:00:41 -0500  
**From:** Greg Foster 7(1)(b) >  
**To:** BNSFservice2018@metrarr.com

Hello -

I'm writing to provide feedback on the newly proposed BNSF schedule. I'm a Clarendon Hills resident and commute to the city several times per week. The new schedule basically eliminates express service between 7 a.m. and 8 a.m. for Clarendon Hills. Can the schedule please be revised to keep express service (ideally 2 trains) between 7 a.m. and 8 a.m.

Thanks,

Greg Foster  
Clarendon Hills

**Current Schedule - Morning Express for Clarendon Hills**

6:44 a.m. - 28 mins  
7:34 a.m. - 31 mins  
7:54 a.m. - 29 mins  
8:25 a.m. - 26 mins

**New Proposed Schedule - Morning Express for Clarendon Hills**

6:39 a.m. - 29 mins  
6:57 a.m. - 40 mins  
7:11 a.m. - 39 mins  
7:42 a.m. - 34 mins  
7:54 a.m. - 39 mins  
8:07 a.m. - 33 mins  
8:37 a.m. - 26 mins

**Subject:** Feedback: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule  
**Date:** Mon, 19 Mar 2018 19:58:08 +0000  
**From:** "Vertucci, Kimberly A" <Kimberly.Vertucci@bp.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern,

I take the train daily from downtown Naperville into Union Station and back...I can honestly say that we need more trains not less as the trains are always overcrowded. Please reconsider this schedule and add more inbound / outbound express trains to Naperville.

For example:

| you need a train in between 6:13 and 6:44 leaving Naperville and expressing to Union Station

Kind Regards,  
Kimberly Vertucci  
Phone: +1 312-594-7520

**From:** Metra [mailto:servicealerts@metramail.com]  
**Sent:** Monday, March 19, 2018 10:12 AM  
**To:** Vertucci, Kimberly A <Kimberly.Vertucci@bp.com>  
**Subject:** Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule



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Due to the implementation of the Positive Train Control (PTC) safety system, adjustments are needed to the BNSF Line schedule. Metra and BNSF Railway want your feedback about the proposal before the new schedule is finalized and implemented by June or July. The proposed new schedule and full details about why this is necessary and how you can provide feedback can be found [here](#).

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**Subject:** Bnsf schedule revision (Cicero stop)  
**Date:** Mon, 19 Mar 2018 21:03:29 +0000  
**From:** Enrique Mendez 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I have been riding the Bnsf line for several years 5 days a week, I feel as if this new schedule will not benefit a lot of us here at Cicero Location normally I would take the 7:04am which changed to 7:06am now it changing to 7:17am it will not give a lot of us the time to make it to work. The train before it is much to early it being 6:31am. If something can be worked out for an additional stop between those hours we would all appreciate it here at the Cicero location if not a lot of us would have to ditch the train and have to start driving.



**Subject:** BNSF Proposed Schedule - Against Schedule Changes  
**Date:** Mon, 19 Mar 2018 17:04:02 -0500  
**From:** Katie Egan <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

I'm not in favor of the proposed BNSF train schedule. I get on and off at Stone Ave and the proposal eliminates both my inbound (7:32 a.m.) and outbound (4:37 p.m.) pickups. I need to maintain my regular train schedule so I make it to work on time and so that I make it home to pick up my children on time. Please don't change the schedule.

Sincerely,  
Katie Egan

Sent from my iPhone

**Subject:** Proposed Schedule Change  
**Date:** Mon, 19 Mar 2018 22:51:52 +0000  
**From:** Lindsey Cox 7(1)(b) [REDACTED]  
**To:** "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hello,

I have been riding the metra for year and years now and each year I grow more and more disappointed with my experience. Rate hikes but no improvements to trains or schedules seem to happen each year. I am thoroughly disappointed in the proposed train schedule you released. I take the train from Clarendon Hills and now each train in the morning will have at least two more stops added, which lengthens the train ride time as well as adds more opportunities for delays with the extra stops. Why is it that the Clarendon Hills/Hinsdale schedules appear to be the most affected? Not only are you changing the morning train times but you are adding extra stops!!

Another disappointing year riding the Metra.

Lindsey

**Subject:** Proposed BNSF Schedule Change Feedback  
**Date:** Mon, 19 Mar 2018 19:57:54 -0500  
**From:** Christina Guy <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Good evening,

After reviewing the proposed schedule changes, I wanted to express my deep concern over the reduction in Stone Avenue stops during peak commuting hours. Specifically, it would be a huge miss to eliminate the 7:55am Stone Ave time slot (inbound). This period is in high demand, with the vast majority of commuters walking to the station. Unless driving, the 7:57 from La Grange Road is too far out of reach, leaving the only options 7:25 and 8:10 which is either too late or cutting it too close for 9AM starters.

With limited parking in La Grange, (currently a 9 month waiting list), this change would significantly inconvenience commuters and further increase parking scarcity and wait list times.

I kindly ask that you please keep the 7:55 time slot in place.

Thanks,  
Christina

Sent from my iPhone

**Subject:** Proposed BNSF Changes  
**Date:** Tue, 20 Mar 2018 01:55:29 +0000  
**From:** Aaron Rozek <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please do not change the 1226 in bound train to Chicago so drastically. I currently pick up that train at La Grange Rd and under your proposal the new time would be 14 mins earlier and includes three extra stops. That is far too big of a disruption and is not fair to commuters. Please do not make such a drastic change.

Aaron

**Subject:** Revised schedule feedback  
**Date:** Mon, 19 Mar 2018 08:35:15 -0500  
**From:** "Dave Wise" 7(1)(b)  
**To:** <BNSFservice2018@metrarr.com>

Revised proposed schedule change for train 1262 has it arriving Union Station 11:57. This arrival time makes it nearly impossible for those of us who want to arrive in Chicago for noon appointments or restaurant reservations. Also many take this train to go to theaters or opera with 2 P.M. curtain times, making it difficult to get to restaurants in time for lunches before attending the theaters. It may seem trivial but the additional 10 minutes from the current arrival time of train 1264 at 11:47 does make a difference.

Dave Wise

7(1)(b)

**Subject:** BNSF Schedule Revision proposed ISSUE Outbound 1205 6:50am  
**Date:** Mon, 19 Mar 2018 10:22:05 -0500  
**From:** Andrew Sieber <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

The proposed new schedule in the morning is an issue for reverse commuters in the morning for 1205 6:50am out of Chicago, the connection doesn't work for connecting to PACE 715 6:16 Westmont bus connection Southbound in the morning.

This would be a terrible problem for me in the morning as I wouldn't be able to get to work if the connection isn't possible.

Thanks,  
Andrew

**Subject:** Jagadeesh || Re: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule  
**Date:** Mon, 19 Mar 2018 10:30:03 -0500  
**From:** Jagadeesh Kumar 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

Hi BNSF feedback team, Good morning. Happy Monday and thanks for providing the new schedule addressing PTC.

The only feedback i have here is that let morning rush hour trains start at Rte 59 rather than Aurora, this should address platform congestion at Rte 59, way too many people, overcrowding. Not to forget how worse it will be when there's a delay in the inbound train. So please look into this to have Rte 59 as starting point in the morning rush hour trains.

Thanks in advance.

-jagadeesh-

On Mon, Mar 19, 2018 at 10:11 AM, Metra <[servicealerts@metramail.com](mailto:servicealerts@metramail.com)> wrote:



Due to the implementation of the Positive Train Control (PTC) safety system, adjustments are needed to the BNSF Line schedule. Metra and BNSF Railway want your feedback about the proposal before the new schedule is finalized and implemented by June or July. The proposed new schedule and full details about why this is necessary and how you can provide feedback can be found [here](#).

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-jagadeesh-



**Subject:** proposed revision to BNSF  
**Date:** Mon, 19 Mar 2018 15:20:43 +0000  
**From:** "Beck, Kelly" 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

After reviewing the proposed changes to the BNSF schedule, I noticed that there is a reduction in the number of stops at the Stone Avenue station. Please reconsider. Stone Avenue is a heavily used station during the morning rush; if stops are less frequent, you will have riders walking to the LaGrange Road station and worsening the overcrowding there. This may be a safety issue.

Thanks,  
Kelly Beck

**Subject:** BNSF proposal  
**Date:** Mon, 19 Mar 2018 15:59:11 +0000  
**From:** "Ables, Kathy (CCI/HCC)" 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Dear Metra,

Thank you for giving us riders an opportunity to comment on the proposed schedule. I have been taking Metra from West Hinsdale to Union Station practically every weekday for the past 18 years.

With the later proposed times on the #1240, now there is no stop at West Hinsdale for 45 minutes in the morning (6:59am to 7:44am). I think it would make sense for the #1232 to stop at West Hinsdale at 7:13am, therefore providing riders an additional option in the middle of the proposed wide gap in the busy morning rush hour.

Similarly, with the earlier proposed times on the #1241 and the later proposed times on the #1255, there would be no stop at West Hinsdale for one hour and 22 minutes in the afternoon (4:11pm to 5:32pm). I think it would make sense for the #1245 to stop at West Hinsdale at 4:49pm, therefore providing riders an option in the middle of the proposed wide afternoon gap.

Sincerely,

Kathy Ables

**Subject:** BNSF Proposed Schedule  
**Date:** Mon, 19 Mar 2018 15:44:44 +0000  
**From:** Michael Ticknor <mt131@ntrs.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hi,

After reviewing the proposed schedule, I need to share how this will affect me and my family. I currently take the 4:53 departure from Union Station and arrive at La Grange Road at 5:13pm. I need to pick up my two children at two different schools in the area by 6pm and, when the current train is on time I barely make it to the second school before 6pm. After 6pm, there are extra charges assessed for every 5 minutes I am late.

That said, if this train changes to a 4:52 departure and a 5:18pm arrival to La Grange Road, though it's only 5 minutes it could cause me to be late picking up my second child and pay extra fees. I have no other resources to assist in the pickup process and there are no other trains that I would be able to take. I am not in favor of the proposed change to this train.

Thanks,

Mike



**Mike Ticknor**

Second Vice President | Trust Advisor | Wealth Management  
50 South La Salle Street, B-4 Chicago, Illinois 60603 USA  
Phone: 312.557.8503 | Fax: 312.431.4648 | [mt131@ntrs.com](mailto:mt131@ntrs.com)

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**Subject:** Proposed changes to BNSF Schedule  
**Date:** Mon, 19 Mar 2018 16:02:29 +0000  
**From:** Katherin Hillmann <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The new schedule eliminates the 8:26 express train from Congress Park to Union Station. We need to keep a train at that time. This can be solved by adding Congress Park to train #1250. Having a train available at 7:31 and not again until 8:41 is not doable for Congress Park Commuters. The parking and traffic situations at LaGrange and Brookfield stops are horrible in the mornings which makes the Congress Park stop ideal. However, the 8:41 train doesn't arrive at Union Station until 8:59, which makes arriving at work and in the office by 9:00 undoable. Please consider this change as it will have the least impact on current commuters and is line with what BNSF currently offers and can be done.

Thank you

Katherin Hillmann

**Subject:** Longer Express Times To/From Naperville?  
**Date:** Mon, 19 Mar 2018 15:25:03 +0000 (UTC)  
**From:** Steve Kloos <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I see in the proposed schedule that express trains to/from Naperville and Union Station will no longer be 32 or 33 minutes but will be 34 to 40 minutes - why is that? Will the trains operate more slowly? And, can something be done to make the express trips stay in the 32 to 33 minute range?

Thanks,  
Steve Kloos

**Subject:** Fwd: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule  
**Date:** Mon, 19 Mar 2018 11:11:12 -0500  
**From:** Kristen Trotta 7(1)(b) >  
**To:** BNSFservice2018@metrarr.com

In my opinion, cutting outbound trains leaving Union Station between 5p and 7p that stop in Naperville from 9 to 7, as well as cutting express trains to Naperville from 4 to 2 is a disservice to many of the passengers riding those trains, whether they stop in Naperville or not. Many of the Naperville expresses are often overcrowded as it is - for example, I'd expect reducing the number of express trains to Naperville will likely make the 5p express worse.

----- Forwarded message -----

**From:** Metra <[servicealerts@metramail.com](mailto:servicealerts@metramail.com)>  
**Date:** Mon, Mar 19, 2018 at 10:10 AM  
**Subject:** Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule  
**To:** 7(1)(b)



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Due to the implementation of the Positive Train Control (PTC) safety system, adjustments are needed to the BNSF Line schedule. Metra and BNSF Railway want your feedback about the proposal before the new schedule is finalized and implemented by June or July. The proposed new schedule and full details about why this is necessary and how you can provide feedback can be found [here](#).

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**Subject:** Proposed Changes  
**Date:** Mon, 19 Mar 2018 16:14:14 +0000  
**From:** "Dorminey, Anne" <anne.dorminey@kirkland.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I'm disappointed that a few of the changes involve such a large amount of time. Whereas some trains will differ by a only minute or two, others are going to be almost 10 minutes earlier in many cases. For a lot of people, 10 minutes is a huge amount of time! Is there any way to only tweak some the train times by 5 minutes or so?

Thanks,

**Anne Dorminey**

---

**KIRKLAND & ELLIS LLP**

300 North LaSalle, Chicago, IL 60654

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[anne.dorminey@kirkland.com](mailto:anne.dorminey@kirkland.com)

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**Subject:** Changes to BNSF Metr  
**Date:** Mon, 19 Mar 2018 11:34:16 -0500  
**From:** justin waite <justin@audioplane.com>  
**To:** BNSFservice2018@metrarr.com

Hey Congress park is losing the 827 AM. There is a big gap in the new schedule.  
no bueno!  
JW



**Subject:** BNSF Service Propsals  
**Date:** Mon, 19 Mar 2018 11:39:40 -0500  
**From:** D Wisnicki <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hello,

I am responding to the proposed BNSF schedule. I commute from the Naperville Train Station to Union Station everyday during rush hour.

I understand adjusting times of the trains leaving Naperville during morning rush, but I do not agree with the afternoon rush Naperville bound trains being merged with Lisle. I am not happy my commute would go from 32 minutes to 40 for train numbers 1257 and 1267. I would prefer Naperville Station Stop was the first stop.

I hope you reconsider your afternoon adjustments.

Thanks,

Dagmara

**Subject:** Service Feedback  
**Date:** Mon, 19 Mar 2018 16:43:56 +0000  
**From:** "Julia R. Shanahan" <shanahan@chapman.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Thank you for the opportunity to provide feedback on the proposed schedule. Upon review, it seems I would either need to change my work hours (if that's even possible) because the in-bound Congress Park train comes in a bit early for an 8:30 start. As it is now, the 7:38 inbound from Congress gets me in my chair by 8:11 a.m. for an 8:30 a.m. start. That's ok. But now it will be earlier and I'll have to sit around for close to 30 minutes before punching in. Moving to the Brookfield station proposed 7:50 train is too late for an 8:30 start and plus I have to walk a mile from home vs. ½ mile to Congress.

Just as bad or worse are the proposed outbound trains for someone who punches out at 4:30 pm. I will either have to wait around for the 5:15 for Congress or take the 4:52 to Brookfield and walk, yet again, another mile home. I don't mind the mile walk on occasion and I certainly do it but not wishing for that to be an everyday event. Congress is the much over-looked and under-loved stop of the line and always has been though there certainly are plenty of commuters from that stop.

I don't have time for a further study of the Hollywood stop (which might be an option in the Fall but that looks just as bad as Congress) for someone who gets off work at 4:30 or 5 pm. Same thing for the morning the train is too early or too late for an 8:30 a.m. start.

No one who starts at 8:30 a.m. can take a train that gets to Union around 8 a.m. – 8:15 a.m. Sorry you 8:30 starters from Brookfield area.

~Julie

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**Subject:** Feedback  
**Date:** Mon, 19 Mar 2018 16:45:58 +0000  
**From:** "Fitzgerald, Donna L." <DFitzgerald@littler.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Your proposed schedule change to make the train from Aurora to Chicago that leaves Berwyn at 7:54 am to now leave Berwyn at 8:01 am doesn't give much time to passengers who take the shuttles to work. Your proposed change would only allow me 4 minutes to catch my shuttle. In addition, the 7:54 is always delayed due to "AMTRAK OR SWITCHING" problems prior to entry into Union Station. Thus, I probably would never catch my shuttle at 8:25, and would have to wait until 8:40 until the next one. Leave the 7:54 am train as is.

Also in my opinion bad move to completely eliminate the 5:13 pm train from Union Station to Aurora and change the time to 5:06 pm. People who get off at 5:00 pm, cannot possibly catch a 5:06 train. You're proposing changing the time by 7 minutes.

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**Subject:** Metra BNSF - PTC related schedule changes  
**Date:** Mon, 19 Mar 2018 16:24:32 +0000  
**From:** Peter Eric Buhrke <PEB5@ntrs.com>  
**To:** "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Good morning,

The current morning BNSF schedule has four inbound trains that run express from Hinsdale directly to downtown. Prior to Hinsdale, they also serve the communities of Westmont and Clarendon Hills. The proposed schedule only includes two such trains.

Per the current schedule, the two inbound trains that have been eliminated or significantly slowed down by additional stops are #1238 and #1248.

It is understandable that timing adjustments need to be made to accommodate longer "flip" times, but this schedule proposes a significant drop in the quality of service for passengers who utilize Hinsdale express trains.

Thanks,



**Peter Buhrke**

Senior Analyst | Rec & Control, HFS

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NTAC:3NS-20

**Subject:** RE: GREAT New Schedule!  
**Date:** Mon, 19 Mar 2018 17:12:50 +0000  
**From:** Michael Gillis <mgillis@METRARR.COM>  
**To:** BNSF Service2018 <BNSFService2018@METRARR.COM>

yay

**From:** BNSF Service2018  
**Sent:** Monday, March 19, 2018 12:11 PM  
**To:** Michael Gillis <mgillis@METRARR.COM>  
**Subject:** FW: GREAT New Schedule!

This person likes it.

**From:** Antognoli, Anthony E. [<mailto:aantognoli@hinshawlaw.com>]  
**Sent:** Monday, March 19, 2018 10:33 AM  
**To:** BNSF Service2018  
**Subject:** GREAT New Schedule!

Thank you for the proposed new schedule for BNSF. I've thought for many years that a Lisle/Naperville train made more sense than the DG Main/Belmont/Lisle train. I hope you adopt the proposed new schedule in full. Thanks again!

**Anthony E. Antognoli**  
Hinshaw & Culbertson LLP  
222 N. LaSalle Street, Suite 300, Chicago, IL, 60601  
Tel: 312-704-3031 | Fax: 312-704-3001  
[aantognoli@hinshawlaw.com](mailto:aantognoli@hinshawlaw.com) | [hinshawlaw.com](http://hinshawlaw.com)

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**Subject:** Proposed Schedule Change  
**Date:** Mon, 19 Mar 2018 12:25:48 -0500  
**From:** Arzu Bilazer <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Good afternoon,

With the new Metra schedule, will there be an adjustment in the PACE bus schedule as well or will that remain the same?

Thanks,  
Arzu Bilazer

**Subject:** Testing  
**Date:** Mon, 19 Mar 2018 12:27:45 -0500  
**From:** Daniel Miodonski <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

Sent from my iPhone



**Subject:** Re: Metra Alert BNSF - New safety system on BNSF Line prompts revision of schedule  
**Date:** Mon, 19 Mar 2018 17:47:48 +0000 (UTC)  
**From:** Todd Pleune 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The new schedule looks great. As someone who lives on Highland Avenue in Downers Grove in order to be walking distance from the best commuter train schedule in the Western Hemisphere, I was pretty scared to see this e-mail. But no worries! The changes are totally minor. Better, if anything, with the last express to my house being a little later! Plus the middle morning train arrives at 7:41 versus 7:49 making it easier to be in by 8! Great deal. Thanks!

On Monday, March 19, 2018, 10:12:45 AM CDT, Metra <servicealerts@metramail.com> wrote:



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Due to the implementation of the Positive Train Control (PTC) safety system, adjustments are needed to the BNSF Line schedule. Metra and BNSF Railway want your feedback about the proposal before the new schedule is finalized and implemented by June or July. The proposed new schedule and full details about why this is necessary and how you can provide feedback can be found [here](#).

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*This email was sent to:* 7(1)(b)

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547 W. Jackson Boulevard  
Chicago, IL 60661-5717 USA

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**Subject:** Reduced trains  
**Date:** Mon, 19 Mar 2018 18:19:27 +0000  
**From:** "Ackerberg, Juliann" <jackerberg@lockelord.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

In the article you state that BNSF is one of the busiest routes and then you talk about reducing the number of trains. The trains are standing room only on some days, too many days. This will only make things worse.

Not to mention, It is rare when two days go by and the trains are running on time now, due to switch failure, due to mechanical failure, due to weather, due to just about anything. Twenty years ago the BNSF was a reliable mode of transportation, not so much anymore.

**Juliann M. Ackerberg**  
jaackerberg@lockelord.com



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**Subject:** BNSF Proposed Schedule Change  
**Date:** Mon, 19 Mar 2018 19:03:57 +0000  
**From:** Garrett Carter 7(1)(b)  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The proposed schedule change adversely impacts Zone C. The express trains between 7am and 8am have been eliminated. All of the trains between 6:45 and 8:30 increase between 6-10 minutes. I understand zones D & E may have more ridership, but Zone C should not be neglected. Please consider keeping both Zone C express trains.

Regards,

Garrett Carter  
Clarendon Hills

**Subject:** Proposed Train Schedule  
**Date:** Mon, 19 Mar 2018 19:39:54 +0000  
**From:** "Penna, Maria -CHI" <MPenna@mayerbrown.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

For Zone A-C – why do you only have TWO train options??? ... I think it is totally unacceptable during rush hour that you would have only TWO trains arriving downtown - 50 minutes apart ... If this happens, I will either be an hour early for work or 15 minutes late – no in between!!! ... Please reconsider the times for the these Zones ... you have multiple options for all the other Zones – it seems you're discriminating (or could care less) about the riders in Zones A-C.

**I AM ONE VERY UNHAPPY METRA RIDER!! ...**

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Maria E. Penna  
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**Subject:** Proposed Train Schedule  
**Date:** Mon, 19 Mar 2018 20:07:07 +0000  
**From:** "Bower, Sandra J." <SBower@mayerbrown.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Seriously, you're only going to offer two options to get downtown during rush hour from the Lavergne stop? I can arrive to work an hour early or 15 minutes late, with no other options? I have been riding with you for over 38 years, and while your prices continue to rise, your service has become horrible. I propose you put as much thought into the riders in the A and B zones as you do for all the other BNSF commuters. I'm very discouraged by your new proposal.

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**Subject:** Proposed Schedule Change  
**Date:** Mon, 19 Mar 2018 20:39:10 +0000  
**From:** David Bentley <7(1)(b)>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

**Subject:** Feedback on Highlands stops  
**Date:** Mon, 19 Mar 2018 16:54:48 -0500  
**From:** Mary Wright <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

Hello,

The morning proposed inbound options for Highlands stops to Chicago are not accommodating. A 6:23 without another option for 45 more minutes at 7:04?

Please keep the 6:38 that originates at Highlands. It is a great early option for people in our neighborhood.

I know in our case this now affects day care, forcing us to pay for extra time, when we already got hit with an increased metra monthly.

Thank you for taking this into consideration.

Mary Wright

Sent from my iPhone

**Subject:** Proposed Scedule Change  
**Date:** Mon, 19 Mar 2018 22:24:46 +0000  
**From:** Lindsay Summers <7(1)(b)>  
**To:** bnsfservice2018@metrarr.com

Hello,

I'm very unhappy with the proposed changes. A lot of people rely on the LaVergne stop having available options that would get them to and from Chicago. If you make the morning train at different times then people are either going to be extremely early or very late for work. Same goes with the evening times out of Chicago. They aren't realistic. Please don't go through with these suggested time changes unless you plan on adding more time options for the LaVergne stop.

Thanks,  
Lindsay



**Subject:** BNSF Schedule change  
**Date:** Mon, 19 Mar 2018 22:29:35 +0000  
**From:** Khushbu Bhatewara <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hi,

I am a regular metra commuter. I went through BNSF schedule and that there are less number of express trains between Route 59 and union Station. Also during busy hours the train duration is increased. This will add lot of commute hours to passengers from route 59.

Hoping that someone will take a look at my request to increase number of trains taking short time to route 59.

Regards,  
Khushbu

**Subject:** Proposed Train Schedule Change  
**Date:** Mon, 19 Mar 2018 17:45:09 -0500  
**From:** 7(1)(b) [REDACTED]  
**To:** BNSFservice2018@metrarr.com

Why can't the 5:02pm train end in Aurora? It's one more stop. Don't inconvenience those that take train to the end of the line.

Sent from my iPhone

**Subject:** Proposed PTC schedule  
**Date:** Mon, 19 Mar 2018 18:13:01 -0500  
**From:** Joe Bruzek 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

Hello,

The proposed PTC schedule looks to have cut back on the number of express trains from Union to Naperville, and eliminate the 32-minute express train altogether -- if I'm reading it correctly. That express train time is a key reason for my move to Naperville and an important part of being able to spend more time with family. You may say it's "only" 8 minutes, but that's a lot of time when all you want to do is get home to your family. I'm disheartened to hear that the 32-minute express trains might be going away from Union to Naperville. Please keep at least one or two of those past 5 pm. Thanks.

-Joe

**Subject:** New schedule  
**Date:** Mon, 19 Mar 2018 18:04:00 -0500  
**From:** 7(1)(b) [REDACTED]  
**To:** bnsfservice2018@metrarr.com

Hi, Strongly considering driving my car to loop due to 5:13 to berwyn now leaving at 5:06. Cannot make this train thank you. S kiecker berwyn, like

Sent from my iPhone

**Subject:** Proposed schedule  
**Date:** Mon, 19 Mar 2018 18:20:44 -0500  
**From:** spkukkap 7(1)(b) >  
**To:** bnsfservice2018@metrarr.com

Thank you for giving us the opportunity to provide feedback

Overall I like the schedule

One suggested change for consideration

Route 59 station is very busy. Is it possible to make or add one or two times during peak to have non stop from rt 59 to downtown instead of stopping at Naperville

Similarly you can have couple Naperville to downtown without stopping at Rt 59

Thanks for listening

Sent from my Sprint Samsung Galaxy S® 6.

**Subject:** BNSF Proposed New Times  
**Date:** Tue, 20 Mar 2018 00:43:07 +0000 (UTC)  
**From:** Jeffrey Stormshak 7(1)(b)  
**To:** "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I would like to have you reconsider the changing of the Belmont stop for the currently 4:51AM Train. I've been commuting this train time for a very long time and I have been able to fit in nicely with the 4AM morning routine. Moving this time to 4:38AM requires me to have to reconsider taking that train time as it would not be made in the time frame that I would need.

Please do reconsider from moving this to 4:38AM for Belmont station. Thanks!

**Subject:** New BNSF Schedule  
**Date:** Mon, 19 Mar 2018 19:53:30 -0500  
**From:** "Jack Pankau" 7(1)(b)  
**To:** <BNSFservice2018@metrarr.com>

I have taken the 1200 train each morning from the Lisle station for the last 20 years. Sleep is a premium for all who ride this train. Having it come 15 minutes earlier I believe would inconvenience most who take it. However having it come 15 minutes later would still get passengers downtown by 5:50 am which I believe would have more people riding this train. Or an Express which makes stops from Aurora to Downers Grove Main street which gets in around 6 would be an ideal train for most early commuters from these 6 stops.

Jack Pankau

**Subject:** Proposed BNSF Train Schedule  
**Date:** Mon, 19 Mar 2018 22:03:23 -0500  
**From:** "Moe A.J." 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

I moved to La Grange specifically for the BNSF Train Schedule to make my commute to work easier, and so far it has been working great. The two primary trains I catch are the 6:47 in the morning (from La Grange Road), and the 6:22 in the evening (from Union Station). Both of these trains are being eliminated. There is really no good proposed replacement for the 6:47am from La Grange Road. The closest is the proposed 6:33am from La Grange Road, but that is bad comparison. It is leaving 14 minutes earlier but only arriving 6 minutes earlier, which in relative terms is a significant addition of time (the current 6:47 from La Grange to Union station is only a 20 minute ride, so that change is a 40% difference).

From La Grange Road on the proposed schedule, there are 2 inbound trains that are essentially the same in stops before reaching La Grange and exactly the same after, and they are only 13 mins apart (7:15 and 7:28 at La Grange Road on the proposed schedule). Does it make sense to adjust one of those instead and keep the 6:47am from La Grange Road as is?

Although I am also upset at the proposed elimination of the 6:22 outbound train from Union Station, it looks like the 6:31 is a very similar replacement. My real complaint is about the elimination of the 6:47am from La Grange road this is currently a 20 minute train ride from La Grange. Also, it appears all rides are increasing despite having the same number of stops, why is that?

My decision to move (over half a million dollar decision) was based largely on an existing train schedule that worked. We've had consistent increases in price and now trains are being eliminated. This is an unacceptable change to me, and I'm sure you will be hearing from many others as the trains impacted are pretty popular trains. Your time and consideration of the issues in this e-mail are appreciated, and I look forward to the reply from Metra.



**Subject:** Schedule changes  
**Date:** Mon, 19 Mar 2018 22:52:46 -0500  
**From:** 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

This proposed schedule changes are ridiculous. The change from the 5:13 to 5:06 makes it impossible for commuters leaving work at 5 pm to make the train. The next train is not until 5:36 pm. This change is unreasonable. The 5:06 train will be empty. There will not be enough commuters able to catch the train at 5:06.

Sent from my iPhone

**Subject:** BNSF proposed schedule  
**Date:** Mon, 19 Mar 2018 10:15:39 -0500  
**From:** Leslie SF 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

Good morning! Please reconsider bringing one more train that goes to Fairview Avenue. Currently, there are a lot of people that ride the 4:28 train to Fairview Ave. With this, our only options are a train 11 minutes earlier (which is close to impossible for anyone who works a schedule to 4pm) or a practically hour-long train that leaves at 4:52. If there is any chance for those of us that live in between express stops to have at least one quicker train during rush hour (4:30-5:30 hour) please consider that option, as this is a huge service change for us.

Thank you,  
Leslie

**Subject:** PTC and schedule changes proposed for the BNSF line  
**Date:** Mon, 19 Mar 2018 15:32:10 +0000  
**From:** "Matteson, Robert" <bob.matteson@guggenheimpartners.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Please add another express train that goes between Union station and Route 59. There are no express trains to Route 59 scheduled between 5:46 and 6:26. 40 minutes between express trains at that time of day is too long to wait, and it will alleviate some of the overcrowding we get on most weekdays.

Regards,

**Robert Matteson**

Managing Director, IT  
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**Subject:** Proposed service change feedback  
**Date:** Mon, 19 Mar 2018 10:45:55 -0500  
**From:** Tim Hauser 7(1)(b)  
**To:** BNSFservice2018@metrarr.com

I would respectfully request additional outbound service be added for the Congress Park station. There is a nearly two-hour window during rush (from 3:53 to 5:35) where no train stops there. There is currently train 1253 that makes it there at 5:19 but has been removed in the new revision. It doesn't have to be *that* train and time, but there should be *something* available.

Regards,

Tim Hauser

**Subject:** new schedule  
**Date:** Mon, 19 Mar 2018 16:12:36 +0000  
**From:** "Dudek, Lynda - SOL" <Dudek.Lynda@dol.gov>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Oh this is rich. Raise the fares and take away stops. Why am I not surprised. Why are you taking out stops at Stone Ave in the evening? So if you happen to not be able to get the 4:02 then you are stuck until almost 5:00? Almost AN HOUR? I have noticed however, that there are no stops taken out for the "chosen ones" those being the people going to 59 or Naperville that would make them have to wait more than 20 minutes. In fact, even when Metra adjusts schedules for holidays and such it is **ALWAYS** to run expresses to those areas. Because their time and holidays are more precious than to us peasants. The Stone Ave stop is plenty crowded and sometimes I just get to the 4:02 as it is closing its doors. Now we'll have to wait to almost 5:00? Nearly an hour wait???????????? At the height of the evening rush? My train car is filled to capacity now, then it will be even worse.

Basically, I don't understand why Metra is even amusing us with schedules. The fact is that the trains are almost **NEVER** on time. I have to take an earlier train in the mornings now, so I am on a 6:04 a.m. train just to get to work on time. A man who used to ride the 6:04 with me is now taking an even earlier train for the same reason. And for those of us that rely on a bus once we get off our train, you screw with us most everyday. In the winter it is bad enough waiting for a train in the elements then most days we miss our buses because Metra cannot seem to get it's act together and get us in on time. And now you want to cut out some of our trains going home too? Really, I should take a screen shot of all of the delay messages I get in just one day and send them back to you. If everyone did it, your system would crash. And its no wonder that I read that ridership is down. If I sound bitter, well that's because I am. You raise our rates and then cut out our trains? Oh here you have to pay a higher fare now and, oh wait - - now you will have to wait an hour between trains leaving Union. Thanks a lot. This is why on 2 days out of the week I drive downtown. And with the rates that keep rising, a monthly fee at the garage is cheaper. Or I will be looking into the bus that runs along the expressway. It is really a shame that you do these things to customers because you know that basically people don't like to drive, so they are stuck taking your increasingly bad service Metra. I also notice that all the people who are ever surveyed are in fact, the chosen ones whose trains/schedules are hardly ever messed with.

And what's up with telling people to go to Ogilvie when something is happening on the tracks? Why would I go to Ogilvie when there is not one single train going out of there that goes anywhere near where I live? That's a solution? Your company, your service, your rates, and now this - - well it sucks.

Maybe you should save money but cutting down on excessive CEO salaries or by giving your employees 6 bottles of water everyday. Something besides hitting the commuters constantly. I have been riding more than 30 years. Used to be the best way to commute downtown. Now, it's a nightmare. Oh wait - I forgot - you are making it better - yea, putting in new seats - that most people will hate. I don't have an issue with riding backwards but a lot of people do. But, but but there will be bigger cup holders!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! Yay.

Metra is ridiculous and I may have to find an alternative if you take away stops at Stone Ave to make a wait for another train an hour.

***Lyn A. Dudek***

Legal Assistant  
United States Department of Labor  
Office of the Solicitor  
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**Subject:** Proposed train changes  
**Date:** Mon, 19 Mar 2018 17:01:37 +0000  
**From:** "Fitzgerald, Donna L." <DFitzgerald@littler.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I just have to make this comment. I have been taking the BNSF Metra for over 40 years.

The service was great in the 70's. However, the trains are delayed every day.

In other words, your service is horrible, and your monthly prices are outrageous.

BNSF service sucks!

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**Subject:** Feedback on BNSF schedule revision proposal  
**Date:** Mon, 19 Mar 2018 12:47:03 -0500  
**From:** Mike Kolkebeck <7(1)(b)>  
**To:** BNSFservice2018@metrarr.com

Hello,

Can you please adjust the proposed schedule to accommodate more outbound trains from Union Station to Congress Park between 4:00-5:00?

I take the train into Union Station from Congress Park daily. I have found that the current number of inbound express trains from Congress Park are significantly disproportionate to the number of outbound express trains during rush hour periods. This proposed schedule worsens it. I'm not opposed to taking a local, non-express train back to Congress Park, however this proposed schedule now removes this option, as the original 4:48 local train (former #1253) is no longer an option. The time gap between the 3:19 train (new #1241) and the 5:15 train (new #1265) in the middle of a rush hour time is beyond silly, close to a 2 hour difference.

If Metra is looking to no longer stop at Congress Park station, I'd suggest adding express trains to and from the Brookfield station as another option.

Thanks for your consideration!  
Mike Kolkebeck



**Subject:** Feedback  
**Date:** Mon, 19 Mar 2018 18:02:05 +0000  
**From:** Andrew Wynn <AWynn@RME-i.com>  
**To:** "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

For Lisle thru Downers Grove inbound mornings. Having almost 40 minutes between trains, 5:36 and 6:15 am, will likely cause a very crowded 615 train. Having something around 605 would be much better.

Andy Wynn, P.E.  
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