

Subject: Schedule
Date: Mon, 19 Mar 2018 18:39:37 +0000
From: Christine Giblin <7(1)(b)>
To: BNSFservice2018@metrarr.com

To Whom It May Concern:

I've been a great Metra customer & have lived Metra for many years, having taken pretty much every line to see family & friends from the city & now the suburbs.

If your proposed schedule becomes the actual schedule, I and many others will not be able to use Metra in the morning. I'm incredulous that a 40-min gap between morning rush hour trains is proposed. Is this an oversight? A mistake?

A very concerned rider.

Christine Conrad

Subject: PTC and Schedule changes for BNSF
Date: Mon, 19 Mar 2018 19:09:55 +0000
From: "Matteson, Robert" <bob.matteson@guggenheimpartners.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The reasons for the change are explained well, and the thought put into the scheduled changes took a lot of work.

thanks for doing that work for us.

Please consider adding an express that includes Route 59 into the time window between 5:46 and 6:26. That 40 minutes is quite a time lag between express trains, given the high ridership at Route 59.

Regards,

Robert Matteson

Managing Director, IT
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Subject: BNSF Changes
Date: Mon, 19 Mar 2018 14:31:49 -0500
From: Ellen Rosenwinkel <7(1)(b)>
To: BNSFservice2018@metrarr.com

I am a daily BNSF rider have reviewed the proposed changes to the schedule. I am neutral on these changes - it would shift my work day a bit earlier, but this would work for me.

Best of luck figuring this out!

Ellen

Subject: Propose BNSF Scheudle changes
Date: Mon, 19 Mar 2018 20:12:29 +0000
From: Matt Lopardo <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hello,

I ride the metra daily to work. I live in walking distance of the Congress Park stop. The proposed changes reduces the frequency of trains arriving and departing at this station. I think this is a terrible change and hope you add additional availability to the Congress Park stop. The cost of my fare rises each year and I expect improvement and this schedule is definitely not an improvement for me.

Sincerely,
Matt L.

Subject: BNSF proposed schedule changes
Date: Mon, 19 Mar 2018 20:18:20 +0000
From: James Anderson <James.Anderson@nxtcapital.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Regarding the proposed schedule changes, I would request that train 1240 also stop at Stone Avenue. The three stops – La Grange Road, Stone Avenue and Western Spring historically have been on the same train schedule. Otherwise, there is a 45 minute gap between trains stopping at Stone Avenue.

Thank you.

James D. Anderson

General Counsel and Director

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Subject: New Metra Schedule, Stone Avenue
Date: Mon, 19 Mar 2018 15:46:29 -0500
From: Rebecca Zeni <rebecca@scimatheducation.com>
To: BNSFservice2018@metrarr.com

Hi

I wanted to add my feedback regarding the proposed schedule. Stone Avenue, is a very busy station, and I believe that the 7:50am express is one of the most frequently ridden times in the morning. Please keep this train, for the future schedule. The Lagrange Station is not walking distance to most people who use Stone Avenue, and there is no parking lot to be able to take LaGrange.

Thank you
Rebecca

--

Rebecca Zeni
CEO

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Subject: BNSF Train Schedule
Date: Mon, 19 Mar 2018 16:04:12 -0500
From: Maureen Funke <7(1)(b)>
To: BNSFservice2018@metrarr.com

Good afternoon,

I read the article and saw the proposed train schedule changes and I take the inbound 7:55 a.m. train at Stone Ave La Grange stop. As a rider of the train at that time, please do not eliminate that train time. It is a very popular and busy train time and many riders need it.

I also saw that the outbound 4:37 p.m. train that stops at Stone Ave La Grange would be eliminated from Union station. That is an extremely popular and busy train as well. Please do not eliminate it. Riders need these 2 trains.

Sincerely,

Maureen Funke

Subject: Congress park
Date: Mon, 19 Mar 2018 16:22:41 -0500
From: Christine Sanchez <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello,

I currently take the 8:26 train that you are trying to eliminate. I would hate if this was changed. It would cause many issues such as were do all those people park? Everyday the lot is full and the brookfield station is usually full. This would be a huge inconvenience for me and many other riders. This stop seems pretty full in the morning, Can Metra accommodate all those people on another stop? I usually have to stand now. I am very disappointed to hear of this change. Its such a nice time for the train as I drop my daughter at school and then go to the train station.

--

Thank you,

Christine Sanchez

Subject: Riverside schedule is much worse
Date: Mon, 19 Mar 2018 18:15:40 -0500
From: Joseph Melchiors 7(1)(b)
To: BNSFservice2018@metrarr.com

So I'm paying significantly more for significantly less service and you're going to blame it on PTC. This sucks.

No train between 4:23 and 4:52? All of us that could usually catch the 4:37 are screwed. And yeah, 15 minutes every day makes a huge difference when you are trying to get to daycare.

Morning trains are worse too, especially gap between 7:05 and 7:55.

Joe Melchiors
Riverside

Subject: feedback
Date: Tue, 20 Mar 2018 00:17:57 +0000
From: "Ruddy, Brian" <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Thank you for soliciting feedback. I would highly suggest adding a car to the 1244 inbound train. This train is already overcrowded and with the change in schedule even more people will be on this train.

Thanks

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Subject: BNSF Schedule Changes
Date: Tue, 20 Mar 2018 07:58:04 -0500
From: Kevin Hense 7(1)(b)
To: BNSFservice2018@metrarr.com

I am in favor of the recommended schedule adjustments in order to implement the PTC safety measures.

Kevin Hense

Subject: Proposed new schedule for BNSF
Date: Tue, 20 Mar 2018 13:23:26 +0000
From: Cynthia Tervydis <CTervydis@mcfaddenlawgroup.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Good morning. . .the proposed schedule works for me - I live in Westmont and the changes are minimal. Inbound changes are either a minute earlier or 8 minutes earlier- completely doable. The 5:10 outbound changed only a minute and there were no changes to the 5:32, 5:36 or 5:41. I have no problem with the proposed changes. Now---how about running outbound trains with people on them instead of racing them back empty- alternate stops with the outbound trains- train stops at alternate stations, i.e., first train out stops at Halsted, then Berwyn, then Brookfield, etc.; next "empty" train out stops at Western, then Harlem, then Congress Park, etc.; next "empty" train stops at Cicero, then Riverside, then LaGrange Road, then Hinsdale, etc. These are the "EMPTY" TRAINS- not those with scheduled stops on the proposed schedule. I assume you have conductors on these trains. Minimal stops and they produce income.

Cynthia Tervydis
Legal Assistant
McFadden Law Group, P.C.
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Chicago, IL 60602
Phone: (312) 641-9830
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E-Mail: ctervydis@mcfaddenlawgroup.com

Subject: New Schedule
Date: Tue, 20 Mar 2018 13:51:08 +0000
From: "Mary K. Periolat" <mperiolat@noralaw.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I absolutely object to the new schedule. I have been taking the Burlington Northern from Clarendon Hills for 28 years. The proposed schedule is terrible. The 7:34 express train allows people to take that train and get to work by 8:30. Under the proposed schedule, you would have to take the 7:11 to make sure that you get to work on time and then you get there way too early. I moved to Clarendon Hills and pay a lot of money to live there for the express trains downtown that we have. Do not change the express trains in the morning for people who commute to work.



NORA & PARTNERS, LLP

Mary K. Periolat | Partner
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Subject: Revised Metra BNSF schedule
Date: Tue, 20 Mar 2018 14:00:33 +0000
From: "Maryjane B." <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello-

I have reviewed the revised metra schedule and would like to provide feedback. I take the train every day from Harlem Ave to Chicago and back. The new schedule will make it much more difficult for me to be able to arrive to work by 9:00am and leave at 5:00pm.

I typically take the 1254 train in the morning, which always seems to be running a few minutes behind schedule. If there was a change to the schedule in the morning, I would prefer to get in to Union Station a few minutes earlier than I do now instead of the proposed changes which would mean a later arrival.

I typically take the 1263 train in the afternoon which departs at 5:13. The proposed changes would mean that I have to leave work before 5 to get home in time to get my baby from daycare. I suspect that many people will be in a similar situation (unable to leave work to make the train departing at 5:06) which will lead to more crowding on the 1273 train departing at 5:36.

Please reconsider!

Maryjane Bates

7(1)(b)

Subject: Proposed BNSF Schedule changes
Date: Tue, 20 Mar 2018 14:18:39 +0000
From: "Musgrave, Elizabeth" <emusgrave@fgppr.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

The latest I can get in the station is 8:15 in order to get to work on time. Changing the 1242 train to 7:50 DOES NOT WORK and I shouldn't have to take a 7:00 a.m. train to get to work for an 8:30 start time. If anything I'd like the 1242 changed to 7:40 a.m. departure from Brookfield. Horrible suggestions for the morning commuters...just horrible.

Elizabeth Musgrave
Administrative Assistant

FORAN GLENNON

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Subject: new schedule
Date: Tue, 20 Mar 2018 14:02:20 +0000
From: "Huns, Jennifer" <Jennifer.Huns@morganstanley.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As someone who chose to live closer to the city for better access to trains, I am constantly disappointed by Metra and it's lack of service to the closer stops. It appears that Metra seems to favor express trains to those who live further out the line. I'm getting really sick of it. In the 11 years since I moved to Brookfield, the cost of my pass has increased about 70% with no discernable benefit to ridership. I'd love to increase my rates for my business by 70% over 11 years, reduce service and still know that my customers have to remain customers because they have no other real option.

I'm a single mother of two school aged children and when you mess with the schedule it affects how I get my kids to school. Now I have a 7 and a 750 train? Almost a full hour with no service during rush hour? How do you expect people to get to work? What a huge disappointment.

Jennifer Huns, CFP®
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Subject: 2018 Schedule change
Date: Tue, 20 Mar 2018 14:20:22 +0000
From: "Salecki, Pam" <Pam.Salecki@awac.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Good morning,

Will the new schedule help with getting the Metra trains in on time in the morning to Union Station? The train I currently take is never on time in the morning to Union Station. The train is supposed to arrive at 8:14 am and rarely does.

I see with the new proposed schedule that there will be a later time of arrival 8:21 am (7 minutes difference) to Union Station on my current train. I hope these new times get the trains in on time and I do not have to change my work hours.

If these trains are not getting in on time now what measures has Metra taken to get the trains in on time with the new proposed schedule?

Will there be new trains?

Thanks,

Pam Salecki
Pam.Salecki@awac.com
312.646.7702

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Subject: STOP PROPOSED CHANGES
Date: Tue, 20 Mar 2018 09:34:02 -0500
From: Elizabeth Musgrave <precisionpilatesinc@gmail.com>
To: bnsfservice2018@metrarr.com

Why would you make take an early train (the 7:07) and make it EARLIER (proposed 7am) and then take the next train (7:45) and make it LATER???? There's no in between? If anything, make the 1242 from Brookfield a little earlier so people can still get to work by 8:30! These changes don't make sense.

Subject: proposed schedule change
Date: Tue, 20 Mar 2018 14:31:47 +0000
From: "Mock, Anita - OSHA" <Mock.Anita@dol.gov>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

These proposed changes will cause significant inconvenience in my commuting time.

Subject: Proposed Hinsdale Train Times
Date: Tue, 20 Mar 2018 09:51:59 -0500
From: Josh5193 7(1)(b) >
To: Bnsfservice2018@metrarr.com

To whom it may concern,I travel from Hinsdale to Union Station daily and think the proposed schedule to install PTC is very reasonable if not more beneficial for me than the existing schedule. Thank you for putting it together.

Best,
Joshua Starzyk

Subject: BNSF Harlem / Riverside Stop
Date: Tue, 20 Mar 2018 15:18:50 +0000
From: "Costello, Steve" <SCostello@mayerbrown.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hi:

The proposal of the new train schedule seems pretty unfair to stops that are closer to the city, both inbound and outbound.

Outbound 4:23 train does not work for people that work until 4:30. The next train being 43 minutes later. That seems a little on the long end.

Inbound trains are not much better. Arriving at 7:33am or the next one being almost an hour later at 8:21. All while express trains are rolling in.

Also to keep raising the fees every year without getting better service is not good for the customers.

Maybe some of those additional funds should go into customer service training for your train conductors. I really hope this proposed schedule change never goes into effect.

Thank you.

Steven Costello
Mayer Brown LLP
312-701-8068

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Subject: Proposed Changes
Date: Tue, 20 Mar 2018 11:48:56 -0500
From: Becki Sand <7(1)(b)>
To: BNSFservice2018@metrarr.com

Hello. I currently ride the 4:37 pm train out of Union Station and get off at Stone Avenue. I do this in order to pick up my kids at their aftercare programs on time. With the changes, I will either have to leave work by 3:45 to get on a 4 pm train or risk not picking my kids up on time by getting on a train that does not get into Stone Ave until 5:20. The extra minutes the 4:37 gives me enables me to pick up my kids on time. Please reconsider the schedule.

Subject: Schedule Changes
Date: Tue, 20 Mar 2018 18:37:39 +0000
From: Joshua Cantone <joshua.cantone@optimatics.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Subject: Stone Ave - Metra schedule change feedback
Date: Tue, 20 Mar 2018 14:06:22 -0500
From: Gmail <7(1)(b)>
To: bnsfservice2018@metrarr.com

I noticed your planning to remove the 7:55 AM train from Stone Ave to Union Station, and only offer a 7:25 and 8:10 AM. However, your giving Lagrange Road an express at 7:57 AM. This is not good for the loads of Stone Ave people, who I believe outnumber the amount of Lagrange Road passengers. This messes up the work schedules for the Stone Ave folks who need to get to work around 8:30 AM and for the folks who prepaid hundreds and hundreds of dollars for annual parking in lot 13 next to the Stone Ave tracks (like me). The masses of Stone Ave passengers need a 7:55'ish train to continue to get us into Union Station at least by 8:20AM.

Please consider making the change.

Thanks!
-Scott

Subject: New Schedule
Date: Tue, 20 Mar 2018 19:29:37 +0000
From: Teresa Bolster <Teresa.Bolster@penserra.com>
To: "'BNSFservice2018@metrarr.com"' <BNSFservice2018@metrarr.com>

I LOVE the 4:38 and 5:02 trains leaving Union Station in the afternoon. I exit at Route 59 and both would be beneficial to me.

Inbound in the morning – moving the 6:12 to 6:05 will probably cause overcrowding on the 6:37. It's already standing room only on most days. 32 minutes in between trains is too long. Conductors on the line can confirm this.

Thanks for asking our opinion before making the changes!

Teresa Bolster
Compliance Associate



A Division of P E N S E R R A

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Subject: BNSF Proposed Schedule Revision
Date: Tue, 20 Mar 2018 16:16:04 -0500 (CDT)
From: Kasey Shafer <7(1)(b)>
To: BNSFservice2018@metrarr.com

The proposed new schedule that may start in the summer is so bad. I'm in Westmont and what we have now and have always had works wonderfully! The change is so bad that living in Westmont is no longer desirable due to my (possible) work commute being awful.

I vote "no" for this change.

Thanks for listening and have a good day!
Kasey

Subject: Schedule change
Date: Tue, 20 Mar 2018 16:47:56 -0500
From: Mark Infusino 7(1)(b)
To: BNSFservice2018@metrarr.com

My 6:09am is now going to be 6:05

Coming home my normal 4:37 will be 4:52, why this is not acceptable. I have been a Metra rider for over 17yrs and you make cuts that inconvenience us the riders and not Metra, you hike the rates every year how did you come to this decision? The 4:37 is a very busy train and to eliminate it is just insane makes no sense.

Thank you from a very frustrated and over charged Metra rider

Subject: Comments on proposed schedule change
Date: Tue, 20 Mar 2018 21:52:30 +0000
From: JoAnne Tesmond <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Subject: 4:58 BNSF proposal
Date: Tue, 20 Mar 2018 17:58:59 -0500
From: Jamie Afridi 7(1)(b)
To: BNSFservice2018@metrarr.com

Hello,

I ride the current 5:00pm express train from Chicago to Naperville and Route 59, getting off at Naperville. The train is overcrowded nearly every day, but an equal number of people get off at Naperville as stay on for Route 59.

I don't see how removing Route 59 but *adding* Lisle and Aurora for the proposed 4:58pm is going to solve the problem. Why not have a Naperville/Lisle or Naperville/Aurora only express? Naperville alone carries enough passengers at this time that warrant its own express with at most one other stop.

Thanks for taking into account rider feedback!

Subject: Clarendon Hills proposed schedule
Date: Wed, 21 Mar 2018 01:03:20 +0000
From: "Chris L. Barnes" <CLBarnes@gladson.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern:

Your proposed new schedule is very unaccommodating to both the Clarendon Hills and Hinsdale working individuals. You need to have more direct trains from Hinsdale between the hours of 7-8am that do not stop in 4-6 stops after Hinsdale. The reason many people moved to that area was to be within a 30-minute direct train route. Lifestyles, kid drop offs, and school hours all revolve around the Metra. You will significantly impact the livelihood of many working parents in a very negative way. I strongly urge you to reconsider the 7:11 train to not stop past Hinsdale. W

Chris Barnes
Senior Vice President, Strategy & Solutions
P 630.435.2238 • M 312.771.9643

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Subject: Proposed schedule
Date: Tue, 20 Mar 2018 12:11:10 +0000
From: Christine Giblin 7(1)(b) [REDACTED]
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern,

Problems with the proposed a.m. schedule from Harlem need to be reiterated.

I've been riding Metra for 40 years, actually. I've always been a supporter even when others complain. The service has been pretty reliable and still up until now the best option. The conductors are really wonderful, and a few know my toddler, who used to commute with me, very well.

I'm an RN at Northwestern Hospital & have been for 20 years. Many hospital employees including myself ride Metra every weekday. Unfortunately Union Station is a bit far from the hospital. Being late to work is not an option for me. The proposed a.m. schedule, with NO TRAIN DURING RUSH HOUR for about 40 minutes?! is unacceptable. Honestly, this is insulting and very poor service. I strongly suggest you reconsider, because this makes you look very bad.

A Concerned rider,

Chrissy Conrad

Subject: BNSF proposed schedule change
Date: Tue, 20 Mar 2018 12:33:42 +0000
From: ed l 7(1)(b) >
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hello,

Please do NOT change the 6:12am route 59 to Union station schedule to 6:05am. Please keep it at 6:12am. Adjust the other times before or after. Change the 6:37am train. There are more people who are affected by the 6:12am change than the 6:37am train.

Thanks

Subject: Service Changes
Date: Tue, 20 Mar 2018 12:38:19 +0000
From: Dale Michaels <7(1)(b)>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hi BNSF,

The proposed BNSF Metra changes are absurd. We can live with a minute or two changes, but many trains are moving by ten minutes or more and are increasing the length of travel time, which is not what is stated in the doc.

From the DG Main station, the first express trains (1204 & 1214) are moving up 11 minutes. Why? Make it a few minutes.

Also, the last expresses departing trains from Union to DG Main (1373 & 1287) move back 8 minutes. Again, make it a couple.

The other train times seemed to have shifted only slightly, but you are greatly inconveniencing those that take earlier or later trains. Please adjust.

Subject: Schedule Change
Date: Tue, 20 Mar 2018 07:41:18 -0500
From: Anita Martin <7(1)(b)>
To: BNSFservice2018@metrarr.com

I'm emailing to express that I've been riding the metra for 7 years to work and buy a monthly each month to get to work in La Grange from Chicago at 8:30. The current schedule has allowed me to get off the metra at La Grange around 8:15 and get to work on time. If the proposed schedule change goes through I will no longer be able to take the metra to work unfortunately.

I hope that at least one train could stop at La Grange before 8:20 am so that I can still buy my monthly pass and take it to work each day.

Thank you so much for your consideration!

Sent from my iPhone

Subject: Proposed Schedule change
Date: Tue, 20 Mar 2018 07:51:50 -0500
From: Paul Corning <7(1)(b)>
To: BNSFservice2018@metrarr.com

I live in Naperville, work in downtown Chicago.

Let's see, higher fares (raised 3 times in past 12 months), and much crappier service - does that sound like something you would want to purchase?

Your proposed schedule is abysmal -

1. Fewer express trains to Naperville, adding 7 minutes a day to my commute, just so we can stop at Lisle? Lisle, with a tiny population and small commuter population? Only 2 express trains to Naperville in your proposed schedule, down from 4 today. Why are you penalizing Naperville commuters?
2. Worse spacing between morning trains - 6:04, 6:13, 6:44 departures? How does that make any sense?
3. I have a brilliant idea - if the turn time is so important, why not skip that Lisle stop on your way to Naperville and you could turn those trains 7 minutes faster.

You need to rethink this schedule. You need to do a better job of planning and running this 'service' that you offer your commuting customers. Your schedule planners need to consider your most critical stops and highest volume stations, and do a better job of spacing your train traffic.

Regards,
Paul Corning

Subject: Proposed schedule changes
Date: Tue, 20 Mar 2018 08:31:55 -0500
From: Catarina <7(1)(b)>
To: bnsfservice2018@metrarr.com

I am concerned that taking out one of the Harlem inbound morning trains during rush hour will put two very full trains into one. In addition there is a lot of time in between proposed trains 1210 and 1224. Would there be a possibility to add a stop on Harlem to train 1216?

Catarina Salgado

Sent from my iPhone

Subject: New Metra BNSF schedule
Date: Tue, 20 Mar 2018 13:22:17 +0000
From: "Bergmann, Edward W." <ebergmann@seyfarth.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

The morning schedule out of Hinsdale is a real issue. Moving the 7:50 express back to 7:45 AM is quite inconvenient for many people. I could understand moving it back a few minutes but five minutes is quite a bit. For example changing the 5:10 PM express to 5:11 PM is no issue.

Ed Bergmann | Partner | Seyfarth Shaw LLP
233 S. Wacker Drive | Suite 8000 | Chicago, Illinois 60606-6448
Direct: +1-312-460-5807 | Fax: +1-312-460-7807
ebergmann@seyfarth.com | www.seyfarth.com



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Subject: The proposed new schedule.
Date: Tue, 20 Mar 2018 13:48:17 +0000
From: Jane Beatty <jbeatty@overnorth.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

As a Downers Grove daily rider, I actually like it better than the current. If this improves your on-time performance, I am all for it. Thanks for asking us for input.

Jane C. Beatty, Managing Partner
OverNorth
135 S. LaSalle Street, Ste 4050, Chicago, IL 60603
O 312.334.9744 **M** 312.371.7636
jbeatty@overnorth.com



Subject: Impacted both ways
Date: Tue, 20 Mar 2018 13:34:27 +0000
From: "McMullen, Lucia" <Lucia.McMullen@bcbsa.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern:

I am very disappointed by the changes to the BNSF line as a result of the PTC safety system. It will impact my way to and from work. I used to ride the 6:52 a.m. from Riverside to Union Station and then take the 4:37 back to Riverside. Both trains are now adjusted by more than 10 minutes each and if a train is missed I am waiting there for over 30 minutes to catch the next train.

I would have been fine with it just affecting one way but both ways is not very good. Especially, given the recent fare increases that have been substantial. Can you please reconsider getting the 1251 (4:38 leaving Union Station) to stop in Riverside?

Thank you.
Lucia McMullen

Subject: New BNSF Schedule
Date: Tue, 20 Mar 2018 14:18:57 +0000
From: John Derus <John.Derus@ironshore.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern,

Thanks for publishing the proposed schedule changes. After reviewing, it's odd that there are only 2 express trains from Union Station to Congress Park in the evening. Why are the evening express trains from Chicago to Congress Park being reduced? Having one just before 5 (i.e. the 4:53) is fantastic right now. Can you please add more express trains from Union Station to Congress Park? I live in LaGrange and have taken Metra for 7 years – this new schedule would be terrible for me!

Thanks,

John

John Derus

Assistant Vice President - IronPro
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Subject: Feedback on proposed train schedule change
Date: Tue, 20 Mar 2018 14:05:19 +0000
From: "Petruniak, Laura" <lpetruniak@familyoffice.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

This would be a hardship regarding the removal of the 5:13pm train. I can't make the 5:06pm train without leaving work early and the 5:36 train gets me home 20 minutes later, which impacts evening obligations. Also, with all the times the trains are late, it would likely be even later getting home.

You have a 5:15pm train – why couldn't you include the earlier stops on that run, i.e., Harlem Avenue, Berwyn, LaVergne? Rather than shift to 5:06pm.

I get off at Harlem Avenue.

This is my feedback. I might have to find an alternative if this is the case.

Laura Petruniak

Currently not a happy commuter

Subject: Proposed Changes
Date: Tue, 20 Mar 2018 15:20:01 +0000
From: Alicia Olesiak <aolesiak@brookweiner.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom it may concern:

I have issues with the proposed changes in particular route 1242 and route 1261.

Proposed Route 1242 arrives Union Station at 8:21. I, as many people, start work at 8:30AM and 9 minutes is not enough time to get to work (especially with all the frequent delays).

Please consider keeping route 1242 as is or even pushing it back so it arrives Union Station EARLIER.

Proposed Route 1261 leaves Union Station at 5:06PM. For those of us who leave work at 5:00PM, 6 minutes is not enough time to get to Union Station.

Please consider keeping route 1261 as is or having it leave Union Station no earlier than 5:10PM.

Thank you,

Alicia Olesiak
Office Manager
BrookWeiner LLC
125 S Wacker Drive, Suite 1000
Chicago, IL 60606
Direct # 312-205-3263
Fax # 312-629-0901



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Subject: Planned BNSF metra scheduled changes
Date: Tue, 20 Mar 2018 15:20:45 +0000
From: afaq syed <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hi,

Please consider adding a 8pm or 9pm express train from Union Station to Downers grove main (through Aurora).

Please conduct a one month test and you may be surprised by the number of riders who would like to use it.

Thank you,
Afaq

Subject: Regarding Proposed Schedule Change
Date: Tue, 20 Mar 2018 17:02:18 +0000
From: Barb <Barb@namtor.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Yesterday I found out about the proposed schedule change to the BNSF line. I ride the line from Fairview to Chicago. I have done so for approximately 37 years from Fairview as well as Hinsdale. Because of the proposed schedule change, and if it goes into effect, I most likely will miss the morning train I take from Fairview. The new schedule has my train departing, I believe 6 minutes earlier. Due to commitments at home, I just make my train. I probably will miss the proposed new departure time. Now, this is not crucial because the next train and the one after that will get me to work on time, but not as early as I like to arrive. BUT, the problem I have is with the outbound from Chicago to Fairview. I normally take the 4:28 P.M. express which will be the 4:17 P.M. express. This presents a big problem. I most likely will miss the 4:17 P.M. as I leave the office at 4:00 P.M. The next train I would have to take would get me to Fairview way too late. Needless to say, I am upset by this part of your proposed schedule change. In talking to other train friends last night, as well as other commuters I don't know, who overheard the conversation, I am not the only one who feels this way. I really hope you are listening to feedback.

Sincerely,

Barbara J. Barkley

Email: barb@namtor.com

Work tel: 312-663-4700

Subject: feedback on new schedule proposal
Date: Tue, 20 Mar 2018 14:06:01 -0500
From: Matt Wszolek <7(1)(b)>
To: bnsfservice2018@metrarr.com

To Whom it May Concern:

I recently saw your new timetable, and my only feedback as it relates to the new schedule is related to the following a) Train #1258 out of Lisle at 8:19AM & b) Train #1370 out of Naperville at 8:34 AM.

The issue is the same for each of these items. With the change, each of these trains now enter Union Station past 9:00AM which is a very common starting time for people's jobs. Even people that work in and around the vicinity of Union Station would now be late to work, even via an express, and time to get out of the train, platform, station, and to your job. That's all assuming everything is on-time, which we know is not always the case.

I understand the new rules necessary, but wondering if it might be possible instead to have them depart slightly earlier, to allow Union Station arrival before 9. For example, train #1258 currently leaves at 8:09AM and gets in at 8:51AM. Could there be a middle ground that solves both issues, like 8:13AM and gets in at 8:55AM?

Thanks for listening.

Matt

Subject: proposal schedule changed
Date: Tue, 20 Mar 2018 14:17:47 -0500
From: Shiming Shen 7(1)(b) >
To: bnsfservice2018@metrarr.com

I check the latest schedule change proposal on Lisle:

Outbound:

Chicago Lisle

2:30pm 3:03pm

3:17pm 3:51pm

3:57pm 4:35pm

4:17pm 4:58pm

4:42pm 5:22pm

4:58pm 5:29pm

=====After 5pm

5:20pm 5:51pm

5:50pm 6:27pm

6:20pm 6:51pm

7:03pm 7:37pm

Can you adjust the schedule after 5pm? Its interval is 30+ minutes which does not make sense. Most of the people have to leave office after 5pm in downtown Chicago.

Thanks.

Shiming Shen

Subject: BNSF line
Date: Tue, 20 Mar 2018 19:38:47 +0000
From: John Isakson <jisakson@grncorp.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>
Attachments: smime.p7s

To whom it may concern,

The morning trains are fine as long as the PACE buses are aligned with them. At night, however is a difference story. The 5:00 pm express to Naperville and Rt. 59 is a perfect time for me and a lot of other riders due to child care arrangements that are not easily rescheduled. I understand the need for extra time for the trains but the rest of the changes make absolutely no sense.

-

Subject: BNSF schedule, Congress Park Rider Comment
Date: Tue, 20 Mar 2018 20:19:29 +0000
From: Adam Burghgraef <a.burg@linn-mathes.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Good Afternoon

Thank you for the opportunity to comment.

I personally don't understand why the number of Congress Park stops are decreased in the BNSF 2018 proposed schedule. As a frequent rider of the Departing 7:17am and Union Station Outbound 4:48pm trains, I've noted some of my comments and observations. I hope this will help persuade you to re-think and revise the proposed 2018 schedule.

- Congress Park Station is very popular station for the rush hour commute. This station is packed at both morning departing times of 7:17am and 7:38am, resulting standing room only in the train.
- Especially, if and when, the 7:17am gets delayed, this station becomes extensively crowded for the next 7:38am train.
- I believe this station is the most user friendly station in Brookfield, which allows access for both North Side and South Side Brookfield residents and the available parking is closer to this station.
- That being said, the condition of this Station is obviously in poor condition.
- Why is this popular rush hour station penalized, especially when the monthly fare was raised by 20 dollars?
- If a train stop is removed, will the next available train have more cabs to accommodate the number of passengers that need to reschedule?
- Have you video recorded or counted the number of passengers which use this station?

Thanks again for the opportunity to share my thoughts

Adam Burghgraef

7(1)(b)

Subject: Thanks, Metra! It looks like the commute is going to get even harder.
Date: Tue, 20 Mar 2018 21:10:04 +0000 (UTC)
From: Teresa Figueroa 7(1)(b)
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

After reviewing the new proposed schedule, and realizing that you will be discontinuing both my inbound and outbound daily trains, I thought it would be appropriate to let Metra know what I think.

If I'm not mistaken, the local (Zone B) BNSF passengers have taken the biggest hit with your last few rate increases. We have the shortest ride, but pay the most per mile. Thanks, Metra!

Now, we are the customers who appear to be losing the most flexibility with your proposed train schedule. You are cancelling the 4:48 p.m. (Train 1253) outbound and turned it into another express to Downers Grove! That means that riders leaving downtown between the normal end-of-day hours between 4:30-5:30, and heading to the LaVergne stop in Berwyn, now have only two trains to choose from. However, if you are headed further out, there are MANY trains from which to choose: 4:38, 4:42, 4:52, 4:58, 5:02, 5:11, 5:20, 5:28, 5:32, 5:36. Has anyone ever bothered to ride these trains to see where the people actually disembark at the end of the day? I would estimate 50% of the passengers on any train stopping at LaVergne leave the train at that point. And you're going to give us even less trains to choose from? Thanks, Metra!

By cancelling the 7:02 a.m. (Train 1222), I will now have to take the 6:27 a.m. You've just added 35 minutes to my morning commute. Thanks, Metra!

By cancelling the 4:48 p.m. (Train 1253), I will now have to take the 5:06 p.m. You've just added 18 minutes to my evening commute. Thanks, Metra!

Have you even considered combining a few of the morning and evening express trains to allow for more time between trains (as explained in your PTC safety system story)? There appears to be plenty of coverage on the stops between Downers Grove and Aurora on your proposed schedule. Glad you are concerned about some of your customers.....but unfortunately the riders in Zones B & C don't fall into that category.

Teresa Figueroa

7(1)(b)

Subject: Schedule proposal feedback
Date: Tue, 20 Mar 2018 21:12:20 +0000
From: Tim Wagner 7(1)(b)
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

RE: New proposed schedule.

Two commuters in my household would be negatively affected both leaving Riverside/Harlem (7:59am) to Union Station and returning to Riverside/Harlem (no stop at Harlem for a 40 min window in the afternoon). Our work and daycare considerations would have to change considerably.

Thank you for your openness to feedback.

Tim Wagner

Subject: Stone Ave
Date: Tue, 20 Mar 2018 21:33:10 +0000
From: Jennifer Wendorf 7(1)(b)
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Subject:

Date: Tue, 20 Mar 2018 17:04:49 -0500

From: Jim Koch <7(1)(b)>

To: BNSFservice2018@metrarr.com

Western Springs is losing on the new proposal. BNSF was already easily the worst line that Metra runs in Chicago as a result of the horrendous on time schedule. Now it looks like BNSF wants to cement their awful reputation as undoubtedly the worst line.

Metra continues to take more money out of our pockets to the point, I'm going to start driving in. The trains bounce around to the point we need helmets to ride inside the train cars. The trains are constantly late due to frozen switches or the crew not showing up. Now Metra is proposing fewer express trains and worse times. It is another example of why we will be exiting Illinois.

The outbound trains lose a train between 4 and 5:17. All the trains proposed between those times are over 30 minutes duration. As a result, Western Springs is losing trains and gaining longer travel times (gaining stops I assume.)

The inbound side isn't as bad but still durations are worse and departure times are worse. There are no trains under 30 minutes until 7:08.

With the new proposal, my commute will be longer both inbound and outbound. We need the old Metra ownership back.

Today Outbound

4:02 - 44 minutes

4:37 - 32 minutes

4:53 - 26 minutes

4:48 - 36 minutes

5:17 - 27 minutes

Proposal Outbound

4:02 - 40 minutes

4:23 - 41 minutes

4:52 - 32 minutes

5:15 - 34 minutes

Today Inbound

6:00 - 35 minutes
6:20 - 40 minutes
6:41 - 26 minutes
6:59 - 45 minutes
7:08 - 27 minutes
7:28 - 28 minutes
7:50 - 32 minutes

Proposal Inbound

5:55 - 35 minutes
6:06 - 41 minutes
6:26 - 35 minutes
6:53 - 40 minutes
7:08 - 29 minutes
7:20 - 30 minutes
7:52 - 24 minutes

Subject: Thumbs down on the schedule change.
Date: Tue, 20 Mar 2018 22:05:08 +0000
From: "Garvey, Brian" <Brian.Garvey@ipc.com>
To: Bnsf <bnsfservice2018@metrarr.com>

Not sure it matters, but I just reviewed the proposed schedule changes. I live in La Grange and definitely not good for our line.

Brian Garvey

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Subject: Schedule
Date: Tue, 20 Mar 2018 22:21:10 +0000
From: Noel Pagany 7(1)(b) >
To: Taskeen Naimat 7(1)(b) >, "bnsfservice2018@metrarr.com"
<bnsfservice2018@metrarr.com>

The morning schedule from CL to Chicago leaves a lot to be desired. Express trains are not actually express and arrival times mess up my day. You can do better!

I am in full support of the PTC especially in wake of the Amtrak crash in Washington.

KR,
Noel Pagany

7(1)(b)

Subject: BNSF Schedule
Date: Tue, 20 Mar 2018 17:25:03 -0500
From: Eric Hampton <7(1)(b)>
To: bnsfservice2018@metrarr.com

The new schedule looks great! I think this will help the overcrowding in Naperville. Can't wait for it to start!! Thanks.

Regards,
Eric Hampton

Subject: Revised Scheduled Feedback
Date: Tue, 20 Mar 2018 17:27:56 -0500
From: Thomas Hennigan <7(1)(b)>
To: BNSFservice2018@metrarr.com

Dear BNSF Staff,

The new proposed schedule will make taking the BNSF much riskier for my wife and I, and will make it very likely that we will either drive in, or drive and park at the CTA Blue Line Forest Park stop, something already done by many in our area.

We travel from the Brookfield station, and live only 2 blocks from it, one of the main reasons we moved here. However, the new schedule makes the only feasible train for us to catch the 7:00AM out of Bfield. We cannot leave earlier, as our Daycare service starts at 6:30AM, so catching a 6:38AM train is not possible. As the schedule stands now, we can catch both the 6:50 and 7:07, giving us a backup should we be delayed.

Same goes for the outbound. Right now, we can catch the 4:37 and 4:48, but with the new schedule the only option is the 4:52, as we are not out early enough to catch the 4:23, and anything later gets us back too late for daycare pick up. Therefore, if we miss that train, we are absolutley paying a huge daycare fine, and risk getting kicked out if we are late too many times.

Other options that would work is something between 4:23 and 4:52 that stops in Brookfield. It seems that with the current propsoed schedule, those living far outside the Chicago area in the far subrubs are being catered to, and leaves the more core suburban areas at risk, as there are **SIX** express trains from 3:57 to 5:02, but only **TWO** trains that stop in the Brookfield area during that time.

If Metra does not reconsider this schedule, we may be forced to other services.

Thank You

Subject: Feedback on proposed schedules
Date: Tue, 20 Mar 2018 22:33:08 +0000
From: Kartheek P <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hello,

As a daily commuter from Aurora to Union station, I wanted to let you know that I really appreciate the proposed time changes.

Hope this new schedule can be implemented as soon as possible.

Thanks,
Kartheek.

Subject: Proposed PTC schedule
Date: Tue, 20 Mar 2018 22:52:43 +0000 (UTC)
From: Carey Lewandowski <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hi BNSF,

Please do not change the 1263 train from Chicago to a 5:06pm departure. For those of us who leave work at 5pm this 6 minutes is not enough time to make it to the train. On the inbound side changing the 1242 (existing 1244) by 5 minutes also does not allow enough time to be at work by 8:30. We would need to take the earlier train from Harlem which gets us in way too early. There are many set schedules that customers have and this change in time creates havoc.

Please reconsider these changes.

Loyal customer for 25 years.

[Sent from Yahoo Mail for iPhone](#)

Subject: Saturdays
Date: Tue, 20 Mar 2018 18:30:20 -0500
From: Steve Heady <7(1)(b)>
To: BNSFservice2018@metrarr.com

We need an earlier train on Saturdays

Sent from my iPhone

Subject:

Date: Tue, 20 Mar 2018 17:43:33 -0500

From: jane damico <7(1)(b)>

To: BNSFservice2018@metrarr.com

OMG. There is now more than an hour between express trains from West Hinsdale to Chicago during peak hours, 6:41 to 7:44. You must be kidding!

Jane D'Amico

Sent from my iPhone

Subject: Morning Stop at Hollywood and Halsted
Date: Tue, 20 Mar 2018 19:01:24 -0500
From: "ALC.ZAG" <7(1)(b)>
To: Bnsfservice2018@metrarr.com

I currently board BNSF metro 1222 on weekday mornings at 6:52am at the Hollywood Station and take it to Halsted in order to get to my teaching job on time. It appears that my only options with the new schedule would be to board the train at Hollywood much earlier at 6:17 or be late by boarding at 7:03. Please have another train stop at Hollywood and Halsted in between. Thank you.

Subject: Comments regarding proposed schedule changes
Date: Tue, 20 Mar 2018 23:20:03 +0000 (UTC)
From: Greg Sobczak 7(1)(b) [REDACTED]
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Inbound trains 1208 and 1212 are too closely spaced. The trains depart Naperville at 6:04am and 6:13am respectively, separated by only 9 minutes. Train 1208 (6:04am) will inevitably be late on occasion, and passengers arriving early for the 1212 (6:13am) train will then pack the 1208 with 1-2 times the normal passenger load.

Most outbound express trains to Naperville have been eliminated, and the ride time to the busy Naperville station has been extended by 25%. It will be difficult for Metra to justify fare increases at the same time over 33 hours per year are being added to the commute for a large number of passengers.

Subject: New train schedules bnsf
Date: Tue, 20 Mar 2018 22:59:14 -0500
From: Sarah Olczyk <7(1)(b)>
To: <BNSFservice2018@metrarr.com>

To whom it may concern:

Feedback below on proposed schedules.

1. The change to the 4:28p (1247) train to depart at 4:17 is not conducive to many who rely on the 4:28 who do not work w/in a two block radius to get there on time. 11min change is too much!

1b. Moving up w/in a 5min difference is more doable.

2. The current 4:44 (1253) is already overcrowded, so moving the previous train (1247) up is only going to OVERCROWD the new 4:42 time even more. Another Bad idea!

3. There are no good times into the Fairview station which should be explored if the population is to grow in that area.

Thank you for your consideration.

Sincerely,

Sarah Olczyk

Subject: Proposed schedule
Date: Tue, 20 Mar 2018 12:36:48 +0000
From: "Hoffmann, Mark A." <mark.hoffmann@credit-suisse.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Why do you have so few stops at Hollywood? Seems like you have really reduced the number of trains stopping at that station.

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Subject: PTC Schedule Revision for BNSF
Date: Tue, 20 Mar 2018 07:40:39 -0500
From: Jon Bonansinga <7(1)(b)>
To: BNSFservice2018@metrarr.com

As a long time and frequent customer of Metra I support the proposed schedule changes if safety is the main motivation. I would hope the schedule is designed to increase reliability and decrease questionable practices such as the frequency of two trains simultaneously unloading at the Route 59 station on the north and south tracks. When new schedule is finalized I hope safety and reliability is consistent.

regards,

Jon Bonansinga

Subject: BNSF Proposed Schedule Change
Date: Tue, 20 Mar 2018 12:58:01 +0000 (UTC)
From: Joseph Peck <7(1)(b)>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

You raise our fares... you tell us a new safety system is being implemented... all I see is being charged more money for less trains. There is nothing wrong with the safety of the BNSF in the first place and you are simply using government bureaucracy as an excuse to charge more money, have less trains, and thus higher profits. I adamantly oppose this schedule change and ask you to act as if you care about customer service and do what's right... DO NOT implement these changes.

Subject: PTC Adjustments Feedback
Date: Tue, 20 Mar 2018 08:47:48 -0500
From: Ed Zordani 7(1)(b)
To: BNSFservice2018@metrarr.com

It is my most sincere hope that the changes to train 1261 and 1263 were made in error, specifically the removal of a Western Ave stop before a trip to the suburbs. While it could be convenient for suburban UIC students to board at Halsted, the continued access for riders (in both directions) with a Western Ave stop that provides access to the hospital, film studio, Juvenile Detention Center, Lagunitas Brewing, and Pilsen neighborhoods vastly outweighs the student convenience of Halsted. Moreover, from the rider perspective, while limited, Western Ave provides more shelter from the elements. Please consider keeping/adjusting proposed train 1263's Western Ave stop. Thank you.

Ed Zordani

7(1)(b)

Subject: New safety system prompts revision of BNSF schedule
Date: Tue, 20 Mar 2018 14:01:03 +0000
From: "Quinn, Catherine M." <CQuinn@mayerbrown.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

You're focused on the wrong thing. Safety is all well and good, but when is the last time there was an accident on BNSF train line that involved another train? You need to focus on your infrastructure. You need to look at your service. Your on-time service has been abysmal. Put your money into fixing equipment (train cars, switches and tracks).

Cathy

Catherine Quinn
MAYER BROWN LLP

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Subject: STOP Proposed Service Time Changes
Date: Tue, 20 Mar 2018 09:26:36 -0500
From: Elizabeth Musgrave 7(1)(b) >
To: bnsfservice2018@metrarr.com

The proposed time changes in the morning SCREW EVERYONE! STOP this! If anything, the 7:45 from Brookfield needs to be a bit earlier, not later for the people who start at 8:30! They shouldn't have to take a 7am train to start at 8:30!!! This schedule is horrible!

Elizabeth Musgrave

Subject: Feedback on Proposed Changes
Date: Tue, 20 Mar 2018 14:37:14 +0000
From: "Dorgan, Mackenzie" <mdorgan@Olenick.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello,

Thank you for allowing commuters to provide feedback prior to a change implementation.

I am concerned that there are less stops for Lavergne and Berwyn on the BNSF track for AM and PM.

Thank you,

Mackenzie

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Subject: BNSF Schedule Feedback
Date: Tue, 20 Mar 2018 14:48:02 +0000
From: "Fedak, Laura" <lfedak@transitchicago.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hi,

I just received the new proposed train schedule today. Why not change the afternoon schedule to 15 minute increments? Why can't the train leave at 4:15, 4:30, 4:45 etc. I walk to my train station, which is the Downers Grove Main Street Station. I take either the morning 5:55 am, 6:35 am or 7:00 am trains. On the way home I try to take the 4:28 train.

In my opinion the morning rush hour or the evening rush hour trains should be changed at all. You've completely eliminated the 7:00 am train. This train has been in place the 20 years I've lived in Downers and it should not be eliminated. How is this helping passengers? First our fares are raised and then our trains are taken away? This train is packed every morning. People wait to get on the train at 7:00 am. The new schedule you've proposed doesn't correspond to working hours for passengers. If you have the 7:00 am train coming in at 7:41 and people don't get to work until 8:00 they can't turn around and get on the earlier trains your proposing to get home. Most of us have to put in an 8 hour day at a minimum. You can't get to work at 8:00 and get home on the 4:42 at the end of day.

-
Here's an example of a scenario I go through every day. When the morning 7:00 am train is late and I can't get to my office until 7:45 (for years I could get in at 7:40 but not anymore as the 7:30 train due is always late – like this morning) I can't turn around at the end of the day and walk out early to get the 4:28. When I get in at 7:45 I'm leaving the office at 4:15 and practically running from Jefferson & Lake and making the 4:28 with seconds to spare. I'm not the only person running down the concourse. Why run, why not take the 4:44 you ask, well I'm trying to get to the doctor's, the dentist, or the nursing home for a parent, or to meet the plumber or all other places of business that close before 5:00 in the western suburbs. I'm sure there are plenty of other people racing to get their kids. I can't imagine what a parent has to go through to drop off kids at day care and make a train back and forth to downtown.

Please don't change the 4:28 train. I know that Metra administrative staff don't have flex time, so you can't assume that office workers across downtown have flex time to deal with the train schedule. A train at 4:17 isn't a good idea. I can't imagine who is getting out of work at 4:00 to race to at 4:17 train.

Same for the 4:44, why would you make that earlier? You have people getting out of work at 4:30 and giving them 12 minutes to race to a 4:42 train? Is this every thought about? Are the schedules of the working, paying passengers ever taken into consideration when these decisions are made?

Please leave the rush hour schedule as it is for the evening commute. Don't make the trains earlier. That's isn't helping paying passengers. If you need to tweak the schedule change the non-rush and weekend schedule.

Thank you,
Laura Fedak

7(1)(b)

A large black rectangular redaction box covers the majority of the page content below the header and above the footer.

Subject: Highland station
Date: Tue, 20 Mar 2018 10:13:29 -0500
From: Dennis Parsons <dennis@parsonsarchitects.com>
To: bnsfservice2018@metrarr.com

Hello,

The morning proposed inbound options for Highlands stops to Chicago are not accommodating. A 6:23 without another option for 45 more minutes at 7:04?

Please keep the 6:38 that originates at Highlands. It is a great early option for people in our neighborhood.

I know in our case this now affects day care, forcing us to pay for extra time, when we already got hit with an increased metra monthly.

Thank you for taking this into consideration.

Dennis Parsons

Dennis Parsons
Parsons Architects
28 Springlake Avenue
Hinsdale, IL 60521
630-567-8135

Subject: Proposed Schedule Change
Date: Tue, 20 Mar 2018 15:24:59 +0000
From: Ryan Coxé 7(1)(b)
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hello,

I just read through your brochure on the possible changes. However it does not say when it will possibly go into affect? Thank you for letting us know ahead of time!--

C. Ryan Coxé

7(1)(b)

Subject: Proposed Schedule change feedback
Date: Tue, 20 Mar 2018 10:53:43 -0500
From: Grant Carrigan <7(1)(b)>
To: bnsfservice2018@metrarr.com

Good morning,

Writing to provide customer feedback on the proposed BNSF schedule changes:

You have proposed a 7:57 arriving at LaGrange Road that is going to skip over Stone Ave entirely, thereby creating a 45 minute window during peak commuting time where the only option will be to to park and walk to LaGrange Road Station. Parking is already an existing problem at LaGrange Road station; Stone Avenue is a great pressure relief for that strain, especially during peak commuting hours.

Under the current proposal, Commuters will end up parking at Stone Avenue and walking along the tracks to get on board the proposed 7:57 at LaGrange road. This will increase their exposure to the dangers that come with walking 1/2 a mile along train tracks, and crossing busy roadways. My suggestion would be to go ahead and have the train make a pickup at Stone Ave at 7:55 or sometime thereabouts, you will reduce the parking strain and decrease the commuter foot traffic risks, and you can still make the 7:57 at La Grange Road a possibility.

thank you,

Grant Carrigan

Subject: New safety system prompts revision of BNSF schedule
Date: Tue, 20 Mar 2018 16:01:32 +0000
From: Renee DLC 7(1)(b)
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

Hello BNSF,

Thank you for the notice on the new safety system and the proposed new times.

I have been riding on the BNSF for over 10+ years now and the new proposed schedule will effect my work schedule! I continue to pay more for my monthly ticket and now my train time will change.

Several people get on the 6:47am train in LaGrange, including myself. Now the proposed schedule does not have training running between 6:30am-7am and if there are any trains people either get into Union after 7am or 7:30am. Plus there is NO express train between 6am-7am. If I have to take the proposed 6:33am train, I have to get to train station 14 mins earlier to get into Union station only 6 mins earlier then. This does not help me! I prefer an express train to get into Union a few mins after 7am from LaGrange Road. Most people start work at 7am or 7:30am not after the top of the hour.

The commute home does not run any express trains. Please keep the 4:02pm; however, the 4:37pm will no longer run and I will have to take a later train getting home to my kids later in the evening if I work past the 4:02pm train.

Please consider keeping a 6:45, 6:46, 6:47, 6:48, 6:49, 6:50am train from LaGrange to Union and add another express train after 4:30pm from Union to LaGrange.

Thank you,

Renee De La Cruz, ILAP

Consider the environment. Please don't print this e-mail unless you really need it.

Subject: Proposed train schedule
Date: Tue, 20 Mar 2018 11:39:48 -0500
From: jvdomski <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hello,

I am a commuter between Westmont and Union.

I feel like Westmont is not close to downtown and yet not far enough to get the express privilege. It would be great if we could add Westmont and Clarendon hills stops for train 1253 which departs Union at 4:42pm.

If that's not doable, at least please keep train 1249 and 1255. With the new schedule, I am not able to get home as early as before unless I leave work early

Thank you for your consideration.

Sent from my iPhone

Subject: Proposed BNSF changes
Date: Tue, 20 Mar 2018 17:09:16 +0000 (UTC)
From: Bill Joern 7(1)(b) >
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

To Whom It May Concern:

I received a copy of the proposed scheduling changes for the BNSF, and I am writing with comments.

I see that the weekday express leaving Western Springs at 6:40 a.m. is proposed to be eliminated. This does not make sense, particularly when the proposed new train will be stopping in Hinsdale at 6:45 a.m. and there is no proposed express from Western Springs between 4:57 a.m. and 7:08 a.m. The customers between Western Springs and LaGrange Road need an additional express train at 6:40 a.m.

I am also writing to complain that the 6:22 p.m. train is proposed to leave at 6:31 p.m. That train should be rescheduled to 6:15 p.m., rather than pushed back to 6:31 p.m.

Thank you,

Bill Joern

Subject: Proposed changes
Date: Tue, 20 Mar 2018 18:06:57 +0000
From: "Sopata, Arlene" <asopata@fgppr.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

I board at Harlem Avenue – the proposed change to Train #1254 will not allow any person to get to work on time for 9 am start, leaving the #1242 as the only option. I can only imagine the overcrowding that will occur due to this change on the #1242. You need to reconsider this change.

Also, in the evening, there is only a 21 minute difference between the #1245 and the #1249. There are actually three trains within an hour if you include the #1241, not quite the rush hour.

Arlene Sopata
Accounting Manager

FORAN GLENNON

222 N. LaSalle Street, Suite 1400
Chicago, Illinois 60601
Office: 312.863.5012
Email: asopata@fgppr.com

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Subject: Proposed changes and zone D stations
Date: Tue, 20 Mar 2018 19:16:59 +0000
From: "Connolly, Brendan R" <Brendan.R.Connolly@morganstanley.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

I am sure that making these changes is difficult, but looking at the schedule this drastically impacts the rush hour schedules for anyone in the zone D area. You eliminate a number of train that are reasonable for people from West Hinsdale and Highlands yet maintain stops at Halsted, Western Avenue, and other stops. Why would you not get rid of as an example remove Hinsdale – Westmont from the 4:02 and then remove Halsted from the 4:17 (why this even exists I don't know), and have 4:17 express Union to Hinsdale – Aurora?

Zone D already pays more than zone B or C and yet they are the ones most impacted by the schedule changes. Once again, I realize that this is a difficult job, but to simply eliminate a great number of trains from one Zone, Zone D, and not replace with anything reasonably around the same length and time is very short sighted. As a loyal customer who has not complained once about fare increases, track and train breakdowns, I feel like we are being ignored and that this proposed schedule would be a huge loss.

Thank you,

Brendan R. Connolly, CERTIFIED FINANCIAL PLANNER™ PROFESSIONAL
Financial Advisor, Senior Portfolio Manager
Executive Financial Services Director
Financial Planning Specialist
The Burnham Group at Morgan Stanley
NMLS# 1268279
Morgan Stanley Wealth Management
70 West Madison, Suite 300 | Chicago, IL 60602
Direct: 312-827-6572
Toll Free: 800-621-2842
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Brendan.r.connolly@ms.com

Please visit our website at :

<http://www.morganstanleyfa.com/theburnhamgroup/>



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Subject: Train 1240 No Longer stops at Stone Ave
Date: Tue, 20 Mar 2018 20:20:08 +0000
From: Jeffery Parnell <jparnell@hallstar.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

This means Stone Avenue has no rush hour service from 7:25 to 8:10. There is more parking available at Stone Ave than Lagrange road. This is going to negatively affect a lot of people.

Jeff Parnell

Applications Manager

Office 312 554 7455

jparnell@hallstar.com



Subject: Proposed Schedue Change
Date: Tue, 20 Mar 2018 20:50:28 +0000
From: Cyndi Lasik <clasik@promuscapital.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Earlier train time, more stops, AND longer commute getting in to Union Station – NOT good. I do not vote for this option.

Normally ride the 4:37PM train back to the suburbs. Where did it go? Bring it back. The 4:37 train is usually packed, not sure how Metra can justify cancelling it. From 3:19PM to 4:52PM, nothing in between to stop at Highlands.

The rising cost of tickets, just about makes Metra commuting unaffordable, and does not justify this schedule change.

Also, any delays for WHATEVER reason, are not in any way compensated back to the paying customers. Even small gestures are meaningful.

Subject: The new schedule will delay me getting to work on time in the AM
Date: Tue, 20 Mar 2018 17:18:38 -0500
From: Taskeen Naimat Pagany 7(1)(b)
To: bnsfservice2018@metrarr.com

I do not want to jeopardize my safety for me getting to work. Having said that you need to move up the schedule to accommodate my work and my safety. Especially in the morning.

Thanks,
Taskeen N. Pagany

7(1)(b)

Subject: Proposed Schedule Change
Date: Tue, 20 Mar 2018 17:32:57 -0500
From: Priscilla Aguilar <7(1)(b)>
To: Bnsfservice2018@metrarr.com

Hello,

I'm writing in regards to the proposed schedule change. I'm opposed to the removal of the 6:27 am train from Aurora to Chicago. Also, would prefer that the 6:47 train not change time as well as it is usually never on time as it is and delaying it would make it worse.

Regards,

Priscilla

Subject: Evening peak trains to DG/Lisle/Naperville should be consistent
Date: Tue, 20 Mar 2018 15:42:57 -0500
From: Mark Pitstick <7(1)(b)>
To: BNSFservice2018@metrarr.com

I understand that you need to regroup the evening express trains to address overcrowding on the Naperville and Route 59 trains, but please be consistent. Otherwise it will be difficult to keep track of which trains stop at Lisle.

Your proposed 4:58 and 5:20 trains run express to Lisle and these are followed shortly thereafter by express trains to Downers Grove, which is fine. But then you change the pattern for the 5:46/5:50 trains - and then change it back again for the 6:20/6:26 trains. Not only would this result in a 30 minute gap for trains to Lisle during the peak of the peak, but it will result in confusion for everyone involved - passengers, conductors, and station personnel.

Please make the 5:46/5:50 trains use the same pattern as the other express trains before and after that pair.

Thanks

Subject: Proposed schedule change
Date: Tue, 20 Mar 2018 09:17:27 -0500
From: Sheau H Ching <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hi,

With the recent date hike and this proposed changes, the value of metra service has definitely gone down significantly. As a rider, this is prompting me to reconsider my commute options. A few thoughts on the proposed changes:

1. The morning Rush hour options seem to shrink significantly for the highland stops. Again decrease in value.
2. The proposed 8:00 and the 8:13 trains out of Hinsdale make no sense, it gets in Union station with only 5 min difference?
3. If there is no strategic opportunity behind this exercise other than cost cutting. Why not look into cutting mid day options?

Sarah

Subject: Proposed Schedule Change Feedback
Date: Tue, 20 Mar 2018 23:28:14 +0000
From: Shirin Ali 7(1)(b) >
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Hello,

I'm a daily Metra rider and have been for the past 4.5 years, using the Westmont station to/from Chicago Union Station.

I reviewed the proposed schedule change due to the implementstion of the PTC and wanted to send through feedback.

The new schedule would eliminate express trains from Hinsdale until after 8am. The key rush hour period from 7-8am is now including more stops, and arriving to Union Station later. This is a significant issue for many riders between Westmont and Hinsdale.

For example, I currently board a Metra train at 7:50am and can expect to arrive Union Station between 8:25-8:30am. The actual schedule time is 8:22am, however with consistent delays on average I arrive past 8:22am. With the new proposed schedule the closest time my current train would arrive at 7:47 to Westmont, include 3 additional stops and plan to arrive Union Station at 8:35. Given the track record of Metra, riders can reasonably estimate these new trains will also arrive past their scheduled time to Union Station. This is a significant difference to the current schedule, losing time on our commute when every minute counts when trying to adhere to professional workplace punctuality. Basically, I have to board a few minutes earlier everyday only to arrive to Chicago 15-20 minutes later. This doesn't add up.

Given PTC is a new tactic and program there are sure to be issues during implementation. However I think it is worth revisiting the new proposed schedule to update express train schedules so all suburban stops are fairly and equally accommodated.

Thank you,

Shirin Ali--

Sent from Gmail Mobile

Subject: Proposed BNSF express trains
Date: Tue, 20 Mar 2018 23:47:56 +0000
From: Jenna Sheehan <JSheehan@harrisonst.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

BNSF team:

I am emailing regarding the proposed Metra BNSF schedule changes and ask you to reconsider the elimination of two of the in-bound Hinsdale express trains during the morning rush. There are currently four in-bound Hinsdale express trains during the morning rush and Metra is proposing eliminating two of those express trains. In addition, the two remaining express trains are at the bookend of the morning rush (6:45am departure and 8:41am departure).

This has huge consequences on my ability to take my children to school in the morning and still arrive to work in time for morning meetings. The proposed changes negatively impact all of the riders that typically ride the Hinsdale express trains, which includes the Hinsdale stop west to Fairview. Other locations with in-bound express trains, such as Downers Grove, don't appear to have any decrease in the number of express trains. It appears Hinsdale and the stations immediately west are unduly impacted by the proposed changes.

Please reconsider.

Sincerely,
Jenna

Jenna K. Sheehan
Managing Director
HARRISON STREET | *Real Estate Capital*
444 W Lake St., Suite 2100
Chicago, IL 60606
Email: jsheehan@harrisonst.com
Tel: 312.477.7971
Mobile: 773.576.2365
www.harrisonst.com

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Subject: BNSF Proposed Metra changes
Date: Tue, 20 Mar 2018 19:44:12 -0500
From: Emily Podboy <7(1)(b)>
To: BNSFservice2018@metrarr.com

I am emailing regarding the proposed Metra BNSF schedule changes and ask you to reconsider the elimination of 2 of the in-bound Hinsdale express trains during the morning rush. There are currently 4 in-bound Hinsdale express trains during the morning rush and Metra is proposing eliminating 2 of those express trains. In addition, the two remaining express trains are at the bookend of the morning rush (6:45am departure and 8:41am departure). Please reconsider and add back at least 1 express train sometime during the 7 o'clock hour. The proposed changes negatively impact all of the riders that typically ride the Hinsdale express trains, which includes the Hinsdale stop west to Fairview. Other locations with in-bound express trains, such as Downers Grove and Naperville, don't appear to have any decrease in the number of express trains. It appears Hinsdale and the stations immediately west are unduly impacted by the proposed changes.

Thank you

Subject: Proposed New BNSF Schedule
Date: Tue, 20 Mar 2018 04:45:41 +0000
From: John Rosenberg <jrosenberg@rrpchicago.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>

After taking a look at the proposed schedule, I will say the changes weren't very "kind" to the riders from the Highlands train station going to Chicago on weekday mornings. From my point of view, there seem to be a good number of people getting on the train that arrives around 7:47 AM at the Highlands train station.

If the new proposed schedule is put in place, I can only assume that it will take longer to load the 7:48 AM train departing from Hinsdale.

Having no train stop at Highlands between 7:17 AM and 8:02 AM sounds like a lot of people will be forced to park their car in the Highlands parking lot and walk west on Chicago Avenue to board the 7:48 AM train from Hinsdale. Unfortunately, since there is no sidewalk on the north side of Chicago Avenue for most of that distance, people tend to walk on the street which causes a safety problem.

Personally, for me, departing from the Highlands train station at 7:17 AM is too early and 8:02 AM is too late. Therefore, I will probably drive downtown more often than I already do.

Thanks,
JR

Subject: Schedule change
Date: Tue, 20 Mar 2018 12:22:22 +0000
From: Andrew Fuelleman <7(1)(b)>
To: bnsfservice2018@metrarr.com

Hello,

I am a daily commuter between Belmont and Chicago Union Station. The proposed changes although minor would make it so I would have to take an earlier train in the morning and a later one at night. This would be very inconvenient for me.

Thank you,
Andrew

Subject: Proposed Train Schedule
Date: Tue, 20 Mar 2018 12:23:04 +0000
From: Marc Setty <Marc.Setty@Jameshardie.com>
To: "bnsfservice2018@metrarr.com" <bnsfservice2018@metrarr.com>

Please keep these two schedules.

- 1) 6:20am express from Naperville to Union Station.
- 2) 5:00pm express from Union Station to Naperville.

Thanks,
Marc

Subject: Very unhappy with new proposed schedule
Date: Tue, 20 Mar 2018 13:06:06 +0000
From: John Schaefer <john.schaefer@aamcompany.com>
To: "'BNSFservice2018@metrarr.com'" <BNSFservice2018@metrarr.com>

Dear Metra –

I have ridden the 6:38 BNSF train out of Highlands for over 20 years. I have no issues with the periodic minute or two schedule adjustment but was EXTREMELY DISAPPOINTED and ANGRY with what effectively is the elimination of this train by turning it into somewhat of a milk run and moving it up 15 minutes. This is unacceptable and very disruptive to the many hundreds who ride this train every morning. Please find a way to implement your new schedule without eliminating this train. This is a step back, not forward.

John Schaefer



Insurance Investment Management



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Subject: Train 1230 is too late for 8AM start
Date: Tue, 20 Mar 2018 08:28:12 -0500
From: J <email.to 7(1)(b) >
To: bnsfservice2018@metrarr.com

Moving train 1230 to a later pickup in Naperville greatly impacts rider ability to reach offices by 8 AM.
Please consider shifting it earlier instead.
Possibly a 7 AM pickup in Naperville.

Could another possible solution be adding Naperville as first stop to Train 1228. That helps by reaching Union Station earlier.

Thank you.

Subject: Proposed Schedule change
Date: Tue, 20 Mar 2018 13:30:20 +0000
From: "Filip, Wendy" <Wendy.Filip@cmegroup.com>
To: "BNSFservice2018@metrarr.com" <BNSFservice2018@metrarr.com>
Cc: "Krishnappa, Achala" <Achala.Krishnappa@cmegroup.com>

I can understand the need to space trains differently due to PTC, but the one thing I'm noticing is that trains I take are having their schedules "elongated". The expresses aren't quite so "express". Why would the implementation of PTC impact the duration of schedules, when no additional stops have been added?

Here are some examples:

| <u>Train #</u> | <u>Current Lisle stop</u> | <u>Proposed Lisle Stop</u> | <u>Current Union Arrival</u> |
|----------------|-------------------------------|----------------------------|------------------------------|
| | <u>Proposed Union Arrival</u> | <u>Old Duration</u> | <u>New Duration</u> |
| 1214 | 6:27am | 6:15am | 7:03am |
| | 6:55am | | :36 :40 |

| <u>Train #</u> | <u>Current Union Departure</u> | <u>Proposed Union Departure</u> | <u>Current Lisle</u> |
|----------------|--------------------------------|---------------------------------|----------------------|
| <u>Arrival</u> | <u>Proposed Lisle Arrival</u> | <u>Old Duration</u> | <u>New Duration</u> |
| 1239 | 3:18pm | 3:17pm | |
| 3:49pm | 3:51 | :31 | :34 |

Please also let me know what the anticipated date is of implementing schedule changes for PTC?

Thanks!

Wendy Filip
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Subject: Proposed Schedule Changes
Date: Tue, 20 Mar 2018 09:03:44 -0500 (CDT)
From: Nancy Huennekens <7(1)(b)>
To: BNSFservice2018@metrarr.com

Good Morning,

Thank you for allowing feedback concerning the changes to the schedule.

I use BNSF to travel to and from Naperville. I appreciate the added train that is an express, which is separate from the Downers Grove and Lisle stops. The new proposed train would leave Chicago at 4:38. I currently use the 4:44 train. The 4:38 time of departure is a few minutes earlier, which makes it more challenging to get to the train if I leave at 4:30. Would you consider moving it back a few minutes?

Thank you for your consideration.

Nancy Huennekens